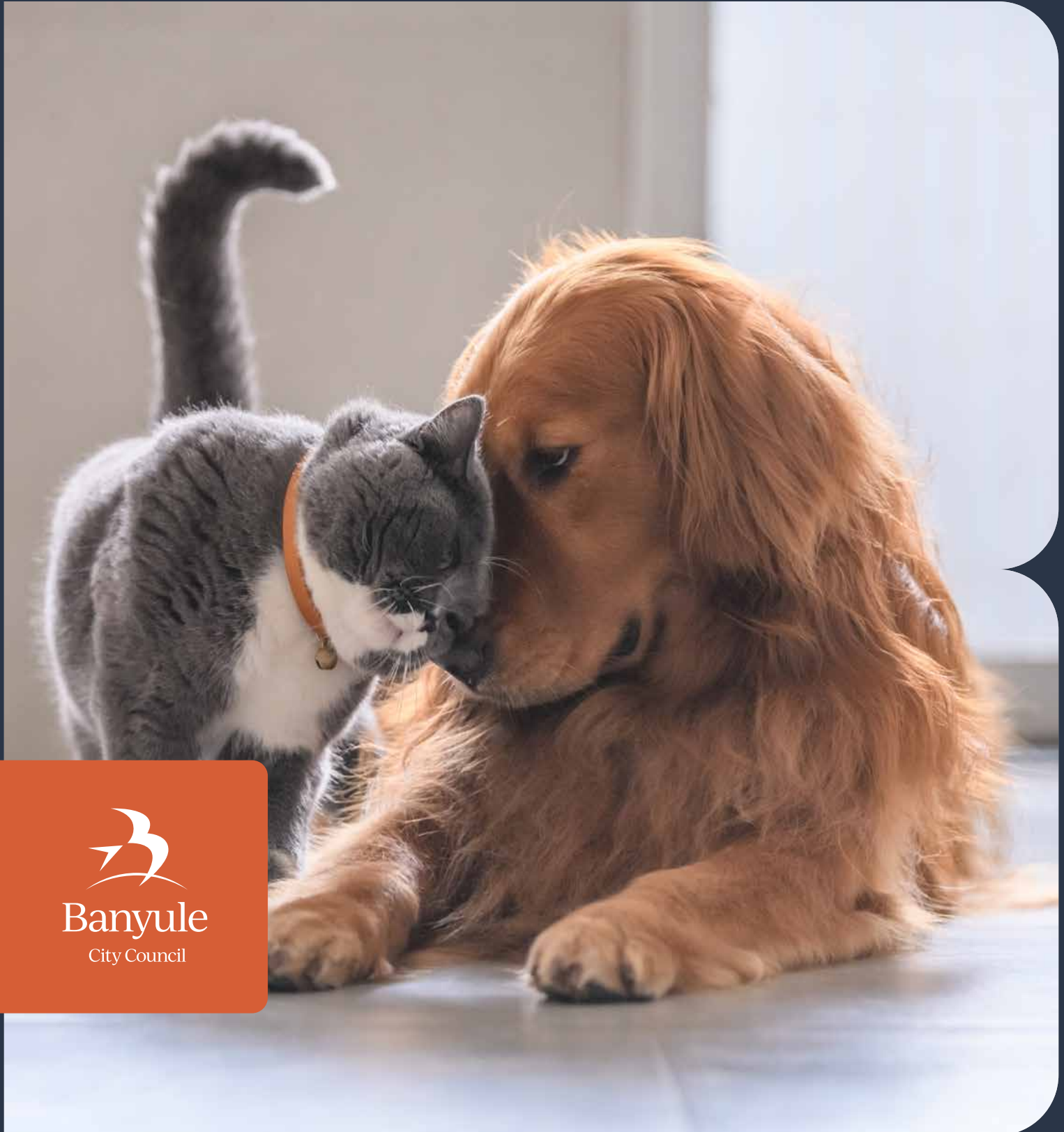


Domestic Animal Management Plan

2025-2029



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Acknowledgement of Country

Banyule City Council proudly acknowledges the Wurundjeri Woi-wurrung people as the Traditional Custodians of the land which Council operates on. We pay our respect to all Aboriginal and Torres Strait Islander Elders, past, present, and emerging, who have resided in the area and have been an integral part of the region's history.

Banyule City Council endorses the Uluru Statement from the Heart in full and accepts the invitation to walk with First Nations peoples, to a better future for us all.



Banyule Diversity Statement

Our community is made up of diverse cultures, beliefs, abilities, bodies, sexualities, ages, and genders. Council is committed to access, equity, participation, and rights for everyone; principles which empower, foster harmony, and increase the wellbeing of an inclusive community.

Domestic Animal Management Plans

Section 68A of the Domestic Animals Act requires Council to prepare a Domestic Animal Management Plan (DAM Plan):

- (1) Every Council must, in consultation with the Secretary (of the Department of Jobs, Skills and Regions), prepare at four-year intervals a Domestic Animal Management Plan.
- (2) A Domestic Animal Management Plan prepared by a Council must –
 - a. set out a method for evaluating whether the animal control services provided by the Council in its municipal district are adequate to give effect to the requirements of this Act and the regulations; and
 - b. outline programs for the training of Authorised Officers to ensure that they can properly administer and enforce the requirements of this Act in the Council's municipal district; and
 - c. outline programs, services, and strategies which the Council intends to pursue in its municipal district –
 - i. to promote and encourage the responsible ownership of dogs and cats; and
 - ii. to ensure that people comply with this Act, the regulations, and any related legislation; and
 - iii. to minimise the risk of attacks by dogs on people and animals; and
 - iv. to address any over-population and high euthanasia rates for dogs and cats; and
 - v. to encourage the registration and identification of dogs and cats; and
 - vi. to minimise the potential for dogs and cats to create a nuisance; and
 - vii. to effectively identify all dangerous dogs, menacing dogs, and restricted breed dogs in that district and to ensure that those dogs are kept in compliance with this Act and the regulations; and
 - d. provide for the review of existing orders made under this Act and Local Laws that relate to the Council's municipal district with a view to determining whether further orders or Local Laws dealing with the management of dogs and cats in the municipal district are desirable; and
 - e. provide for the review of any other matters related to the management of dogs and cats in the Council's municipal district that it thinks necessary; and
 - f. provide for the periodic evaluation of any program, service, strategy, or review outlined under the Plan.

Every Council must –

- g. review its Domestic Animal Management Plan annually and, if appropriate, amend the Plan; and
- h. provide the Secretary with a copy of the Plan and any amendments to the Plan; and
- i. publish an evaluation of its implementation of the Plan in its annual report.



Statutory Compliance

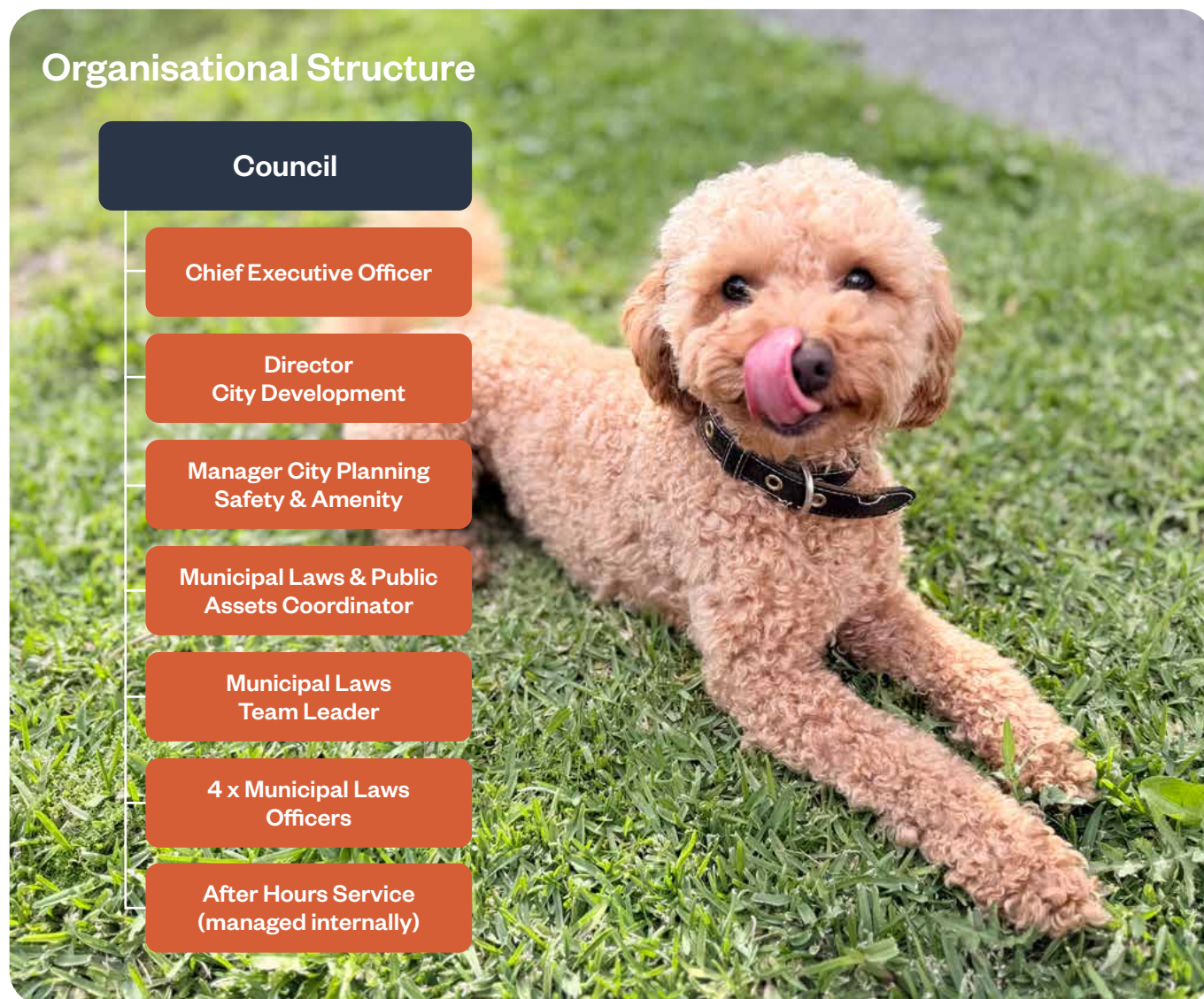
Council is required to provide an Animal Management Service to ensure that community amenity and safety is not compromised by animals, customer requests and complaints are responded to, and that all relevant Acts, Regulations and Local Laws are enforced.

In doing so, Council must comply with the following Acts and Regulations:

- *Domestic Animals Act and Regulations 1994*
- *Impounding of Livestock Act 1994*
- *Prevention of Cruelty to Animals Act 1986*
- *Infringements Act 2005 and*
- *Local Government Act 2020*

And have regard to applicable guidelines and standards including:

- Code of Practice for the Management of Animals in Shelters and Pounds
- Code of Practice for the Operation of Pet Shops
- Code of Practice for the Operation of Breeding and Rearing Establishments
- Code of Practice for the Operation of Boarding Establishments
- Code of Practice for the Operation of Dog Training Establishments; and



Introduction

There is a wealth of scientific evidence to support the benefits of owning pets and their use in therapy. Evidence of a link between pet ownership and better health has been demonstrated by a range of different studies.

Dogs encourage people to enjoy the outdoors and they have been shown to stimulate conversations between strangers. They can also improve a person's sense of security, both at home and in public places.

Our pets play a powerful role in building community connections by acting as natural social bridges between people. Daily walks, visits to local parks or attending pet-friendly events often lead to spontaneous conversations and shared experiences among pet owners and animal lovers. These interactions help break down social barriers, foster friendships and create a sense of belonging. Pets also encourage regular outdoor activity, which increases visibility and engagement within neighbourhoods, promoting a stronger, more connected community.

Pets make wonderful companions and can help combat loneliness and social alienation. Pet ownership teaches children responsibility, helping them to develop their social and nurturing skills. Companion animals play an irreplaceable part in the enrichment of people's lives and have a positive influence on the social, emotional, and physical wellbeing of people.

There is also much evidence to support dogs being used for therapeutical purposes in hospitals, nursing and care homes or for where people may be disadvantaged through age, illness disability or isolation.

Banyule City Council Municipal Law Officers, respond to calls daily that require compassion, effective communication, and patience as they provide advice, education, and assistance.

Where necessary, Municipal Laws Officers also enforce relevant legislation, which may result in criminal charges. For the most part, residents are happy to assist Officers and will confine stray animals for collection, knowing that they will be treated with care and compassion and wherever possible returned to their owners, or rehoused to a good home by Council's service provider, rescue groups or other stakeholders.

While Council has the responsibility of administering the relevant legislation, it recognises the need to promote responsible pet ownership, provide supportive programs and meet community expectations. This plan is a base for Council to provide high quality animal services and programs now and into the future.

Developing the Domestic Animal Management Plan

In preparing this DAM Plan, the following methodology has been applied:

- Existing animal management operations were reviewed including existing procedures, Local Laws and orders.
- Review of strategic content including plans and strategies that might be relevant to animal management.

A Banyule City Council community survey was published on Shaping Banyule during April and July 2025. The survey sought community input on a range of issues, including:

- Dog parks, animal registration and nuisance cats
- This plan was prepared for Council's consideration, taking into account community consultation feedback and was adopted on 13 October 2025.

Demographic and Banyule Profile

Context

The *Domestic Animals Act 1994* establishes a legislative requirement for Local Government to prepare, implement and annually report on its Domestic Animal Management Plan.

Banyule Council's DAM Plan has been prepared in consultation with Councillors, Council Officers and the community. It seeks to balance the competing needs of animal owners, the broader community and the animals that share people's lives. Council recognises the positive health and wellbeing benefits that arise from pet ownership.

Demographic and Banyule Profile

The City of Banyule is located in Melbourne's north-eastern suburbs, between 7 and 21 kilometres from the Melbourne CBD. It is an established residential area with significant open spaces and parklands.

There are seven precincts within Banyule and 18 suburbs that lay on a total land area of about 63 square kilometres. The Yarra River runs along Banyule's south border, while the west is defined by Darebin Creek. Major features include the Simpson Army Barracks, Austin Hospital, Melbourne Polytechnic and Greensborough Shopping Centre.

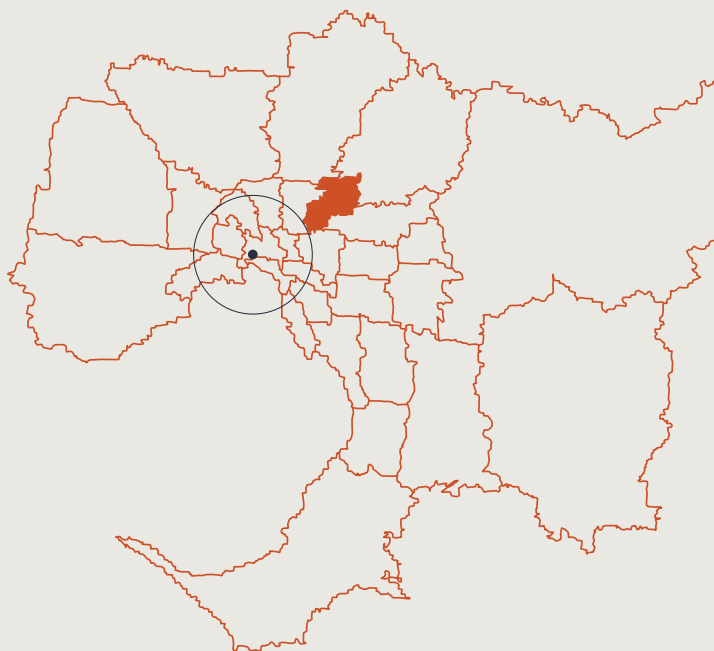
The Wurundjeri Woi-wurrung people were the original inhabitants of the area and are the Traditional Custodians of this land.

Banyule 7–21kms
from CBD

Precincts 7

Suburbs 18

Land area 63 sq km



Purpose of the Domestic Animal Management Plan

The purpose of this Plan is to detail the arrangements that Council has to help manage domestic animals and work towards improved animal management in Banyule.

The aim of the Plan is to:

- Support and facilitate the benefits that animal ownership and companionship have on the health and wellbeing of residents
- Educate residents about accepted standards of animal welfare, including the care, feeding and physical wellbeing of domestic animals
- Manage nuisance complaints about animals, which are impacting on other residents
- Ensure that the keeping of domestic animals does not compromise accepted standards of public health or safety.



SECTION

1

Current Programs and Service Levels



Council offers the following animal management programs and services:

Program/Service	Service Level
Identification and registration of dogs and cats	<ul style="list-style-type: none"> • Annual registration renewals sent in March
Enforcement of registration requirements	<ul style="list-style-type: none"> • Regular reminders in the Banyule Banner and Banyule Facebook page • Annual reminder notices and text messages for reminders to all registered pet owners • Face to face discussion with pet owners during officer interactions
Investigation of nuisance animal complaints	<ul style="list-style-type: none"> • Initial response within 5 days • Follow up as required
Investigations of dog attacks and dangerous/menacing dog complaints	<ul style="list-style-type: none"> • Within 1 hour of reporting including After Hours
Dogs wandering at large	<ul style="list-style-type: none"> • Within 1 hour of reporting
Declared dog property inspections	<ul style="list-style-type: none"> • Conducted annually
Cat desexing program	<ul style="list-style-type: none"> • Annually
Domestic Animal Business inspections	<ul style="list-style-type: none"> • Conducted annually, renewal due 10 April
Domestic Animal Business Source Number Audit	<ul style="list-style-type: none"> • Annually via Pet Exchange Register at Animal Welfare Victoria
Pound open for collection of animals	<ul style="list-style-type: none"> • Cat pound 7 days a week • Dog pound 5 days a week (excludes weekends)
Excess Animal Permits renewals and new permit inspections	<ul style="list-style-type: none"> • Annually on 31 May • As required for new permit applications
Promotion of responsible animal ownership	<ul style="list-style-type: none"> • Media releases, Banyule Banner, social media, and other promotional channels
Cat trapping	<ul style="list-style-type: none"> • Cat trap cages available
Customer Service	<ul style="list-style-type: none"> • Ongoing updates throughout the year to Municipal Laws Customer Service liaison to keep staff informed of new processes
After Hours Service for animals responding to dog attacks and reported livestock on roads	<ul style="list-style-type: none"> • Operational 365 days 24 hours a day

SECTION

2

Training of Authorised Officers

Summary All Council staff that work in Animal Management are Authorised Officers and hold current delegated authorisations appointed by Council under the *Domestic Animals Act 1994* and *Impounding of Livestock Act 1994*. While staff are not authorised as general inspectors under the *Prevention of Cruelty to Animals Act 1986*, they have a responsibility to report any matters concerning welfare to the RSPCA and will assist any investigation where required to do so.



Current Situation

The current training of Officers includes:

Officer	Officer 1	Officer 2	Officer 3	Officer 4	Officer 5
Cert IV in Animal Control	●			●	
Cert IV in Government/Statutory Compliance	●		●	●	
Cert IV in Animal Behaviour and Training					●
Investigation and Case Management		●			
Cert IV Qualified Dog Trainer					●
Investigations & Prosecution Training	●	●	●	●	●
Canine Anatomy and Identification Training	●				
RSPCA Dog Behaviour Management Training	●	●	●	●	
RSPCA Cat Behaviour Management Training	●	●	●	●	
RSPCA Barking Dog Management	●	●	●	●	●

Other training includes, but not limited to:

- Customer Service Training, including dealing with difficult people
- RSPCA Conferences
- Manual Handling training OHS
- Dog Bite Prevention
- Dog Breed Identification Training
- Stress Management Training
- Pets in Domestic Violence
- Managing Potentially Violent Clients.

Future Plans

Objective 1: Ensure all staff involved in providing animal management services have the knowledge and expertise to carry out their duties and functions of Council

Activity	Responsible Officer	When	Evaluation
Conduct annual performance reviews and identify further training needs for individual Officers	<ul style="list-style-type: none"> Municipal Laws Team Leader signed off by the Municipal Laws & Public Assets Coordinator 	Municipal Laws Team Leader signed off by the Municipal Laws & Public Assets Coordinator	Employee Development Reviews are completed for all Municipal Laws Officers between July and September annually and signed off by Management
Ensure further training is carried out by Officers to update skills and increase skillsets	<ul style="list-style-type: none"> Municipal Laws Team Leader Municipal Laws & Public Assets Coordinator 	Throughout the year	Regularly identify training needs and implement opportunities for improvement with Officers throughout the year, with further training reported on annually in the review of this plan to Council

Objective 2: To successfully induct and manage new staff

Activity	Responsible Officer	When	Evaluation
Monitor performance and provide guidance to employees where needed	<ul style="list-style-type: none"> Municipal Laws Team Leader Municipal Laws & Public Assets Coordinator 	Ongoing	Council Induction and 1:1 meetings with team members along with Performance Management if required

SECTION

3

Registration of Dogs and Cats

Summary

Identifying and registering domestic animals is a large part of Banyule's Animal Management program.

Pet registration assists Officers in getting your dog or cat home. Animals that are not currently registered with Council, along with no current or updated details recorded against the microchip, can make it difficult for Officers to reunite a dog or cat with their owners, and can therefore leave Officers with no other option but to impound the animal.



Owners are required to ensure registration details are updated when they move, or circumstances have changed. Identification of animals is also critical in investigating complaints.

Activity	2023/2024	2024/2025
Registered dogs	11,762	11,783
Registered cats	5,002	5,032

Council Policies and Procedures

A fixed reduced registration fee for desexed and microchipped animals has been set for the current financial year. This fee is reviewed and adjusted annually in accordance with all of Council's fees and charges.

Current Activities for Registration

Our current activities for pet registration include:

- Providing an online pet registration portal for residents
- Promoting the benefits of registration and identification, with the primary objective of being able to reunite a lost animal with its owner
- Utilising Council's website and social media platforms and resident newsletter to provide information to residents regarding registration
- Providing (in conjunction with local vets) subsidised desexing for cats
- Distributing registration and identification brochures, factsheets, and other materials to pet owners
- Issuing annual registration renewal notices and following up non-renewals, sending additional letters, calling pet owners and by undertaking visits to properties
- Ensuring information regarding sold or/rehoused animals from Domestic Animal Businesses (pet shops/shelters) is followed up for registration
- Ensuring registration and identification compliance is checked as part of managing complaints about animals
- Sending reminder text messages to residents to remind them to renew registrations
- Ensuring that registered dogs and cats are returned home after-hours and impound unregistered animals are impounded, with compulsory registration prior to being released from the Pound
- Ensuring all Authorised Municipal Laws Officers are equipped with a microchip scanner.

Record Management

Banyule City Council maintain records of animals that are impounded and found, including those that may be injured or deceased. Municipal Laws Officers will notify owners of injured or deceased animals and will seek veterinary treatment or help provide support to pet owners for those pets that have departed. Banyule's Cleansing Department also has a microchip scanner to scan dogs and cats when they are called to pick up an animal killed on road.

- Regularly updating/auditing Council's registration database to ensure information is current i.e. amending data to reflect notifications of deceased animals, changes of address, changes of owner. This assists to ensuring owners are not distressed or irritated by receiving unnecessary or incorrect renewal notices, or no renewal notice
- Ensuring that owners are charged the correct State Government levy on each registration after Council has determined its own fees
- Promoting registration and the wearing of registration tags via Council publications and other media. This is done using 'good news' stories about pets being returned to owners because they were microchipped and registered
- Having a reduced fee category in the registration fee structure for dogs and cats under 6 months old. Some vets do not believe that pets should be de-sexed until they are 6 months old. This strategy encourages pet owners to register their pets without paying a full fee for the first year.

Objective 1: Increase dog and cat registration rates by 5% each year via education and promotion

Activity	Responsible Officer	When	Evaluation
Enhance our online pet registration platform to include additional registration fee types and cater for existing animal registration updates	<ul style="list-style-type: none"> • Business Support • Communications • IT 	December 2025	Provide additional registration types
Include registration, identification, and renewal information in newsletters, on the web and via social media	<ul style="list-style-type: none"> • Municipal Laws Officers • Business Support 	January-March yearly	Number of promotional activities undertaken
Promote registration and the wearing of registration tags via appropriate Council communication channels, particularly by using 'good news' stories of pets being returned to their owners because of microchipping and registration	<ul style="list-style-type: none"> • Municipal Laws Officers • Communications 	Where possible	Number of promotions
Provide registration up until next renewal period of cats being desexed via Council's program and for those residents adopting cats/ kittens from Cat Protection Society	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing throughout the year	Number of cats registered each year

Objective 2: Increase pet registration by 5% via compliance initiatives

Activity	Responsible Officer	When	Evaluation
Ensure all animals identified via a complaint are registered	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	All details are recorded on Customer Service Requests when Officers manage the request
Ensure a 5% increase in dog and cat registrations recorded on Council database each year	<ul style="list-style-type: none"> Municipal Laws Officers Business Support 	Yearly	5% annual increase
Use text messaging service for pet registration renewal reminders	<ul style="list-style-type: none"> Business Support 	March and May annually	Increase in number of registration renewals
Pet registration renewals emailed to residents who opt in	<ul style="list-style-type: none"> Business Support/IT 	Yearly	Number of email renewals sent and response rate

Objective 3: To increase pet registration rates by 5% each year using improvements in technology

Activity	Responsible Officer	When	Evaluation
Conduct a seasonal compliance initiative to target unpaid animal registrations	<ul style="list-style-type: none"> Municipal Laws Officers 	July – September Annually	Number of paid registrations and updated records
Increase use of mobile technology, so Municipal Laws Officers can, for example, search pet registration and customer request databases to identify properties where animals are not registered	<ul style="list-style-type: none"> Municipal Laws Officers 	Daily via laptop when attending properties for CRM follow up	Increased number of animals identifiable by registration and recorded on CRM
Provide online registration for pets	<ul style="list-style-type: none"> Business Support IT 	Ongoing	Number of residents using online registration

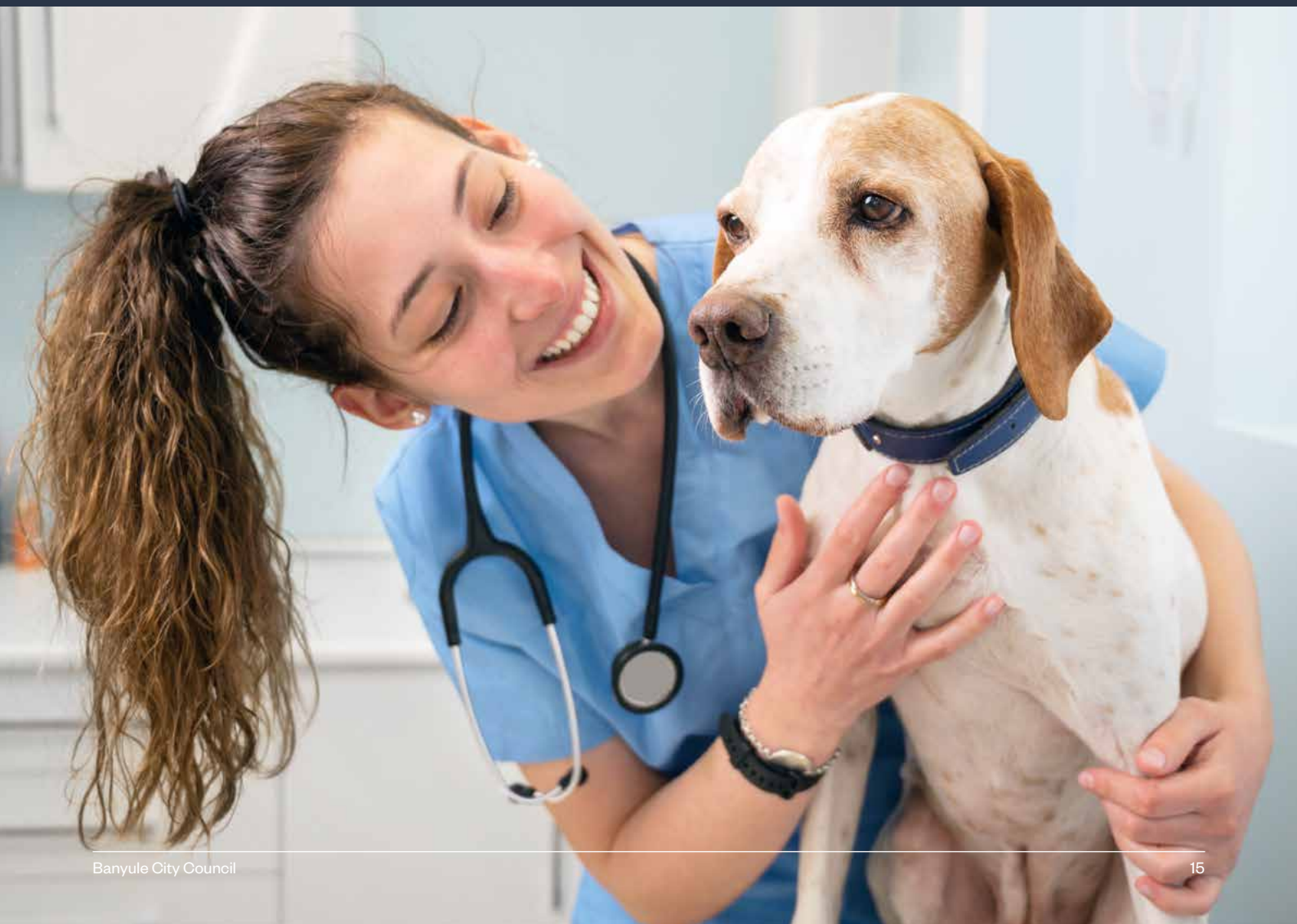
SECTION

4

Responsible Pet Ownership

Summary

Responsible pet ownership involves ensuring the health, safety and wellbeing of pets while respecting your community. This includes providing proper food, water, shelter and veterinary care.



Pet owners should exercise, train and socialise their animals to promote good behaviour and ensure they are happy and healthy. Legal responsibilities such as registering and microchipping pets, keeping them contained and cleaning up after them in public places is essential. By being considerate of others and protecting local wildlife, responsible pet owners contribute to creating safer and healthier communities for all.

Current Situation

Complaints regarding irresponsible pet ownership, particularly owners failing to pick up after their pets in public places, remains a significant issue within Banyule. This behaviour not only creates unsightly and unpleasant environments, but also poses health risks due to the spread of bacteria and parasites. This can negatively impact parks, footpaths and other shared spaces making them less enjoyable for everyone.

Objective 1: To develop awareness programs, stronger enforcement and encourage community cooperation to assist with addressing issues.

Activity	Responsible Officer	When	Evaluation
Through education programs, encourage responsible disposal of dog waste by promoting the availability of bags and rubbish bins in public places	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications • Open Space Planning • Waste Services 	Ongoing	Reduction in dog excrement complaints
Conduct regular patrols and undertake enforcement response for any non-compliance observed	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	Number of infringements issued for breaches of the Community Local Law and <i>Domestic Animals Act 1994</i>



SECTION

5

Mandatory Cat Desexing

Summary

To enhance cat welfare safety within Banyule and foster a harmonious environment for pets, people and other animals.



Desexing exemptions to apply to:

- Registered breeders or members of an applicable organisation exempt from mandatory desexing
- Cats less than 3 months of age
- If your cat is subject to written medical advice from a vet that desexing would be harmful to its health.

Benefits of desexing

- It can help prevent some health problems
- Pets that are desexed are less likely to roam or get into fights
- Reduces anti-social behaviour such as aggression and urine marking
- You may save money on vet bills for problems that are more common in pets that aren't desexed.

How does desexing my pet benefit the community?

- Desexing your cat will help to address the overpopulation of cats within Banyule City Council
- Desexed cats are less likely to roam, curbing nuisance complaints
- Decreases the dumping of unwanted animals in the community.

Objective 1: To introduce mandatory desexing for newly registered cats

Activity	Responsible Officer	When	Evaluation
To introduce mandatory desexing for newly registered cats	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications 	1 July 2026	A decrease in nuisance cat complaints and an increase in free cat desexing vouchers
Promote the benefits of desexing	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications 	Ongoing	Increase of free cat desexing vouchers Decrease in cat trapping and impound of strays
In partnership with the Cat Protection Society, facilitate a Community Cat Desexing Program	<ul style="list-style-type: none"> • Municipal Laws • The Cat Protection Society • Communications 	Monthly commencing Jan 2026	Increase of free cat desexing Decrease in cat trapping and impound of strays

SECTION

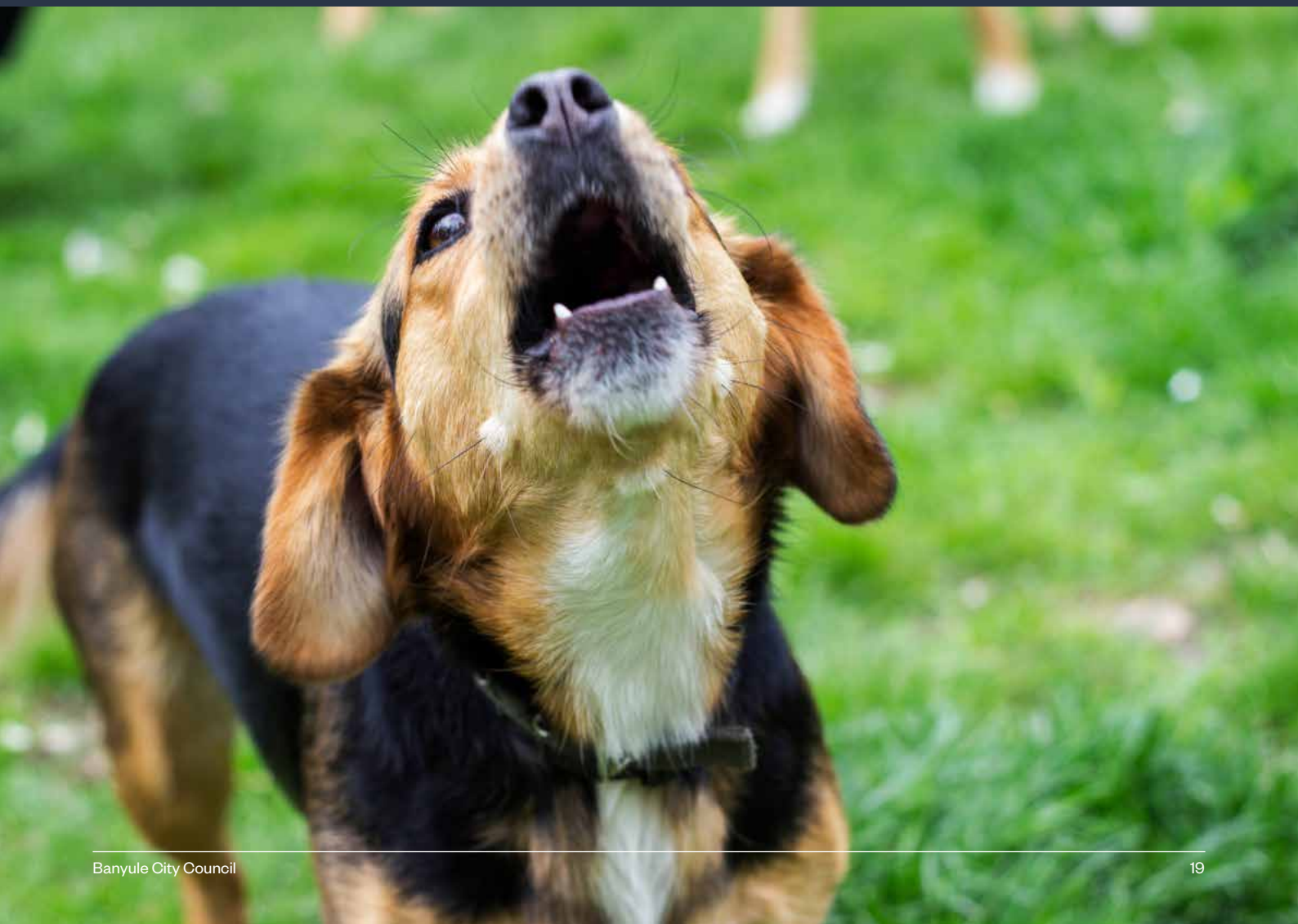
6

Nuisance Complaints

Summary

The most common nuisance complaints received by Council relate to barking dogs. (Dog at large and dog attacks are dealt with under Section 7 of this plan as they are not categorised as nuisance complaints.)

The majority of time for Municipal Laws Officers is spent dealing with complaints relating to barking dogs. It is therefore critical that strategies and activities are in place to reduce the number of complaints from the public.



Barking dog complaints require far more time for the Officers to resolve, given the need to substantiate the complaint, which can often lead to frustration from the complainant and dog owner.

Current Situation

Between 1 July 2022 - 30 June 2024, Council received the following number of complaints:

Complaint type	2023/2024	2022/2023
Nuisance Cats	235	255
Responsible Pet Ownership	191	144
Animal Special Requests	12	39
Barking Dog	344	466
Found Dog	185	175
Found Cat/Cat in Cage	124	131
Lost Cat Reports	76	81
Lost Dog Reports	53	57
Stray Livestock/Farm Animal	6	3
Dog Attack	181	148
Dog at large/rushing/menacing	237	229

Dogs and Cats in Public Places Orders

In line with its statutory powers under section 26 of the *Domestic Animals Act 1994*, Council originally adopted an Order for Dogs and Cats in Public Places in 1998. This earlier Order required dogs to be kept on leash when on a Council road or footpath and within 5 metres of a designated shared footway, children's playground, or barbeque area.

Dogs and cats were also prohibited from entering environmentally sensitive areas as designated by signage in the following parks and reserves:

- Brown's Nature Reserve, Greensborough (as per existing covenant)
- Banyule Flats Wetland and Banyule Billabong, Heidelberg
- Horseshoe, Reedy and Bailey Billabongs in Wilson Reserve, Ivanhoe (see Amendment)
- Warringal Swamplands, Heidelberg
- Yandell Reserve (within already fenced areas), Greensborough
- St Helena Bush Reserve (within already fenced areas), St Helena
- Rockbeare Park, Ivanhoe.

Under the previous Order, for the purpose of implementation within the City of Banyule, a dog was deemed to be under effective control of its owner if:

- it was within 75 metres (clear and unobstructed) of its owner; and
- would return to its owner upon command.

Following a comprehensive review in 2024, Council adopted a new Order for the control of dogs and cats, which took effect on 1 February 2025. This updated Order reflects contemporary community expectations and introduces revised provisions, including:

Dogs on and off lead

- Dogs must be on a lead in public places, unless in a reserve.
- In reserves, dogs may be off lead except during Council-licensed, permitted, or organised events, or when within 5 metres of a BBQ, playground, or shared footway.
- Dogs remain prohibited in environmentally sensitive areas.
- The definition of ‘effective control’ has been updated to mean a dog:
 - is capable of being recalled to its owner or handler
 - is within clear line of sight to its owner or handler
 - does not engage in anti-social, threatening, or intimidatory behaviour.

Cat curfew

- A two-year cat curfew trial from 7pm to 7am commenced on 1 February 2025.
- A six-month enforcement amnesty was introduced to support cat owners in transitioning to the new curfew.

Objective 1: To review the dogs and cats in Public Places Council Order

Activity	Responsible Officer	When	Evaluation
Prepare a report after the two-year cat curfew trial to report on key findings of the trial and to include any further recommendations concerning cat restrictions within the municipality.	<ul style="list-style-type: none">• Municipal Laws Team Leader	June 2027	A decrease in Nuisance Cat complaints Decrease in cat trapping and enforcement action for non-compliance

Banyule City Council Community Local Law 2025 was reviewed in 2024/2025 and was adopted formally by Council, with effect on 16 April 2025. Part 8 of the Community Local Law deals with the keeping and control of animals within Banyule. The main objectives are to control the number and type of animals and to control animal behaviour to minimise adverse impact on other residents.

There has also been the introduction of the Foster Carer Registration Scheme. The *Domestic Animals Act 1994* (DA Act) recognises the integral role foster carers, Community Foster Care Networks (CFCNs), and rescue organisations play in the management of lost, stray, and abandoned dogs and cats in the Victorian community.

Individual foster carers may apply to their local Council to become a registered foster carer as part of a voluntary scheme. Council cannot force a foster carer to enrol in the scheme, as it is not mandatory.

Registration with the scheme is valid for one year and Council may set a registration fee.

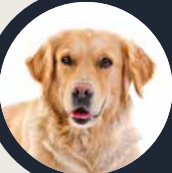


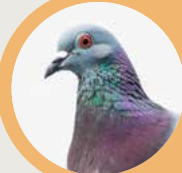


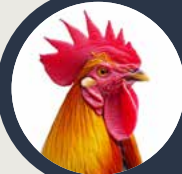
Foster carers who choose to enrol in the scheme receive:

- a reduced registration rate for each dog and cat they foster during the first 12 months the animal is in their care
- the ability to use pet shops as a means of providing additional community exposure to dogs six months of age or older, and cats eight weeks of age or older.

It is an offence to keep more than a prescribed number of animals without the written consent of Council via a permit.

As of 30 June 2024, we have 22 households with active excess animal permits, compared to 31 households the prior year. This figure changes regularly due to residents moving in and out of Banyule. These permits are renewed annually on 31 May.

The table below lists the maximum number of animals allowed to be kept without the need for a permit. Permits are also required for goats, horses, roosters, and other animals.

Type of animal and maximum allowed	
 Dogs x 2	 Cats x 2
 Poultry x 10	 Pigeons x 20
 Guinea Pigs x 4	 Rabbits x 4
	 Roosters x 0

The conditions in which excess animals must be kept are:

- a) The ground surrounding the place where the animal is kept is free from dry grass, weeds, refuse, rubbish, or other material capable of harbouring rodents or vermin
- b) The place where the animal is kept, and the surrounding area, is well drained
- c) All food for consumption by the animal is kept or stored in a vermin proof receptacle
- d) Any area where the animal is kept is thoroughly cleaned as often as necessary to keep the area clean and sanitary at all times.

All manure, excrement, refuse, or rubbish produced or accumulated by the animal is disposed of, as soon as practicable, so that it does not cause a nuisance or create a condition which is offensive or dangerous to health.

8.5 Noise of Animals

An owner or occupier of any land where an animal is kept must not allow any noise or smell to emanate from that animal which interferes with the reasonable comfort or convenience of another person.



Council Policies and Procedures

Current Activities

Our current educational, promotional and compliance activities include:

All nuisance complaints

- Provide information on Council's website and in its newsletters relevant Local Laws and Orders, types of nuisances and how to report and record ongoing nuisance (for example via a barking dog diary, cat trespass) to support complaints
- Provide one on one advice, education, and assistance to animal owner
- Distribute relevant brochures, factsheets, and other materials regarding nuisance issues
- Record all nuisance complaints on the Customer Request Management system
- Investigate nuisance complaints effectively
- Ensure nuisance investigation timeframes are as short as possible to reduce complainant's frustration
- Review Council policies and procedures relating to nuisance
- Ensure notices to comply, notices of objection, infringements, and prosecutions are in line with Council policies, procedures, and guidelines.

Cat Trespass Complaints

The major issue of concern about cats are unowned or stray cats that roam the neighbourhood fighting with other cats over territory, and generally creating a nuisance by spraying and defecating on private property.

Throughout the kitten season, which is generally in spring but can go longer depending on weather, Council receives many complaints about cats with kittens taking up residence on private property. In many cases, residents feel sorry for the animals and start leaving food for them, which can exacerbate the problem.

Cats were a large concern for Banyule and there needs to be more cat awareness, education and alternatives for enclosures and other means to confine cats.

Current activities relating to cat trespass:

- Strongly encouraging desexing of pets to reduce wandering and organising desexing on the owner's behalf, along with free animal transport to the vet if required
- Actively encouraging cat owners to confine their cats to their property to enhance animal welfare and reduce the incidence of nuisance
- Providing cat cages, and requirements relating to trapping, to local residents to trap cats trespassing on their property in order to reduce the impact of stray/unowned cats
- Ensuring the cat trapping program is undertaken in the most humane way, with cats picked up as soon as practicable after capture to reduce animal distress. Council recommends that all residents set traps before going to bed at night and call Council first thing in the morning for a pickup
- Investigating nuisance cat complaints to mitigate ongoing complaints, including letterbox drops to homes surrounding that of the complainant
- Working with residents experiencing mental illness/animal hoarding to reduce the number of pets they have and ensure those they keep are healthy, manageable, and registered
- Working with the Department of Housing and local Community Health workers to ensure we provide assistance to residents in need with pets and where necessary, enforcement in relation to their properties and known hoarders
- Having effective and meaningful conversations with cat owners and semi-owners, to ensure we are providing an educational message. We will provide support and encouragement for residents to take full ownership of cats they have been feeding, as well as encourage utilisation of Council's desexing (remove hyphen) and microchipping program. This conversation is to be had with residents before issuing a compliance message.

Council Officers will:

- Investigate cat complaints effectively, try to ascertain the source of the issue and deal directly with the source, along with an educational approach before enforcement
- Supply cat traps to residents' properties when needed and collect any trapped cats within as short a time as possible to minimise distress to the animal
- Assist the resident to take formal ownership of semi-owned cats by organising and paying for microchipping, desexing, and registration through Council's de-sexing program.

Barking Dog Complaints

Barking dog complaints are the most common and time-consuming type of issue to resolve, requiring a variety of methods. Common reasons for dogs barking include:

- Wrong choice of dog breed
- Lack of exercise
- Boredom, loneliness, and frustration
- Feeling under threat (another dog, or loud noise such as thunder or fireworks)
- Poor living conditions
- Multi-unit developments (closer living conditions)
- Ill health.

Complainants who contact Council about a barking dog will be asked to speak to the dog's owner in the first instance to open the line of communication between the parties and to see if anything can be done to stop the dog barking.

Complainants are mostly reluctant to discuss issues of barking dogs with neighbours, but Council recognises that communication is critical to resolving issues.

Current activities relating to barking dogs:

- Providing information on the causes of excessive barking, including separation anxiety, boredom, external stimuli, territorialism, communication with other dogs etc
- Encouraging owners of barking dogs to seek advice from Council/professional dog trainer/ animal behaviourist on how to reduce their dog's barking
- Encouraging complainants to contact owner of a barking dog and advise them of their concerns as a first step in resolving the issue before starting the investigation process
- Always including mediation through the Dispute Settlement Centre as part of the process, especially where there is insufficient evidence for Council to proceed by way of enforcement action
- This is to open lines of communication, with the hope that residents can work together on a solution, as quite often dog owners are not told their dogs are causing a nuisance by other residents, until an Officer knocks on their door and notifies them
- We strongly encourage effective communication between residents in these situations.

Objective 1: To review the Banyule Barking Dog Booklet

Activity	Responsible Officer	When	Evaluation
To undertake a full review of Banyule Barking Dog Booklet and the inclusion of a step to be able to issue a Notice to Comply	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader 	By July 2026	A decrease in Barking Dog reports (CRM)

Dog litter complaints

In accordance with the Community Local Law 2025, section 8.6 Dog Excrement, a dog owner must:

- a. Remove and dispose of faeces deposited by their dog; and
- b. Carry a litter device;
- c. Produce the litter device when requested to do so by an Authorised Officer.

Current activities relating to dog litter activities

- Advising dog owners of the legal requirements relating to cleaning up dog litter by distributing educational materials (see 'All nuisance' section for methods)
- Continuing to enforce the collection and disposal of dog litter by the owner/person in charge of the dog as well as the requirement to carry a suitable collection means
- Using of social media to promote, educate and encourage dog owners of the requirement to pick up after their dogs in public places and utilise waste disposal located in dog parks and Council Reserves.

Dog Parks

Banyule hosts four fenced dog parks:

- Price Park, Lyon Road, Viewbank
- Ford Park, Banksia Street, Bellfield
- Malahang Reserve, Oriel Road, Heidelberg West
- Malcolm Blair Reserve, Karingal Drive, Eltham.

These parks are fully fenced off-lead exercise areas with park benches, dog waste bins and drinking fountains with dog bowls. They are fully maintained and serviced by Council's Parks Presentation Department.

Objective 1: Reduce the number of nuisance complaints via education

Activity	Responsible Officer	When	Evaluation
Provide more information to residents about the Dispute Settlement Centre and, where necessary, organise mediation, providing a summary of the issue to the mediators with details of both parties with their consent, especially with Barking Dog Complaints	<ul style="list-style-type: none"> • Municipal Laws Officer managing the investigation 	Only if both parties agree to the mediation	The Dispute Settlement Centre of Victoria
Park patrols	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	Number of park patrols undertaken to engage with the community and raise awareness

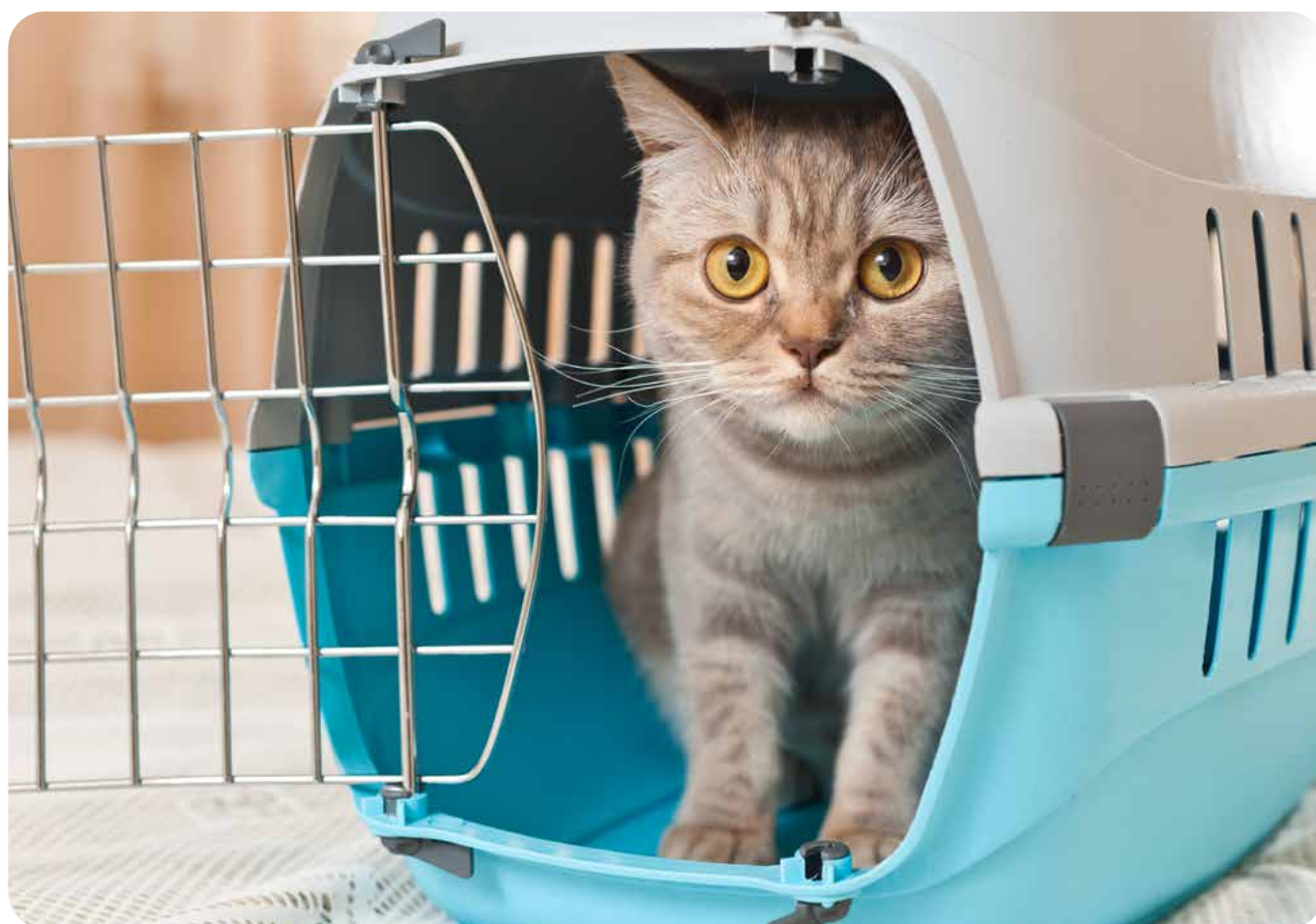
Objective 2: Reduce the number of nuisance complaints using compliance

Activity	Responsible Officer	When	Evaluation
Continued implementation and promotion of the Cat Desexing Program in Banyule	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Number of cats desexed/ microchipped vs how many impounded
Letterbox drop areas around cat trespass complaints prior to trapping to promote registration, identification, and education	<ul style="list-style-type: none"> Municipal Laws Officers 	Each CRM received	Letterbox drop to be done to give residents an opportunity to comply before a trapping occurs, this will be evaluated by the number of cats impounded
In conjunction with residents, to trap semi owned/owned cats in response to trespass complaints after all efforts have been made to deal directly with a known source of a problem	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increase in cat registrations, fewer cat trespass complaints and reduction in cats impounded
Ensure complaints are dealt with effectively, efficiently, and satisfactorily	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	KPI reporting for City Development Monthly Report
Work proactively with residents to take on full ownership of semi owned cats via the Cat Desexing Program, to ensure responsible pet ownership	<ul style="list-style-type: none"> Municipal Laws Officers 	When dealing with CRMs and in a proactive capacity daily	Impound number to decrease



Objective 3: Use technology to assist in reducing and resolving nuisance complaints

Activity	Responsible Officer	When	Evaluation
Investigate web-based online complaint lodgement including the development of an online portal to receive domestic animal related complaints	<ul style="list-style-type: none"> • Municipal Laws Team Leader • Municipal Laws & Public Assets Coordinator • Communications 	December 2026	Number of online complaints received
Set up a series of Community Forum sessions for residents with guest speakers focusing on Responsible Pet Ownership relevant topics (Online or Face to Face)	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications • Community Engagement • IT 	December 2027	Number of residents attending



SECTION
7

Dog attacks and dog confinement

Summary

A critical role for Council is to minimise the number of dog attacks due to the potential damage that dogs can inflict on other animals and people.

It is important that Council raises community awareness on how to reduce the risk of a dog attack.



The identification of animals, including declared dogs, is important as is ensuring dogs are always contained to their property.

Any incident/attack from a dog should be reported to Council, even if the incident is a minor incident. By reporting every incident, it may give Officers an opportunity to deal with issues before they become serious attacks.

In some reported cases, it can be difficult for officers to address attacks when they are unsure of the offending dog's location and we understand the frustrations this causes for residents making reports.

Current situation

Customer Service Requests for dog attacks include those causing minor injury to those causing serious injury. Analysis of the data shows that most attacks were rushes by dogs with minor injuries eventuating.

Complaint type	2024/2023	2023/2022
Dog attack	181	148
Rushing/wandering at large and menacing dogs	237	229
Dog found/containment	185	175

Current activities

Our current educational, promotional and compliance activities are reactive and include:

- Promoting and educating when attending properties, acting on complaints:
 - confinement and control of dogs
 - desexing of dogs to reduce aggressive tendencies and wandering
 - early socialisation of dogs with other animals and humans
 - regular exercise of dogs
 - any other recommendation, such as fencing improvements, enclosures etc
- Responding to dog attack reports within 1 hour – this may be by way of phone or attending if the attack has just happened or a dog is causing a community safety concern (the top response priority for Municipal Laws Officers)
- Responding timely to dog wandering complaints and reports
- Prosecuting owners for breaches of the *Domestic Animals Act 1994*
- Ensuring all reported dog attacks are recorded on CRM and investigated, meeting all points of proof provided in the Act, seizing dogs and prosecuting owners in accordance with the *Domestic Animals Act 1994*.

Future Plans – Dog attacks and dog confinement

Objective 1: Reduce the incidence of wandering dogs and dog attack in the community through education

Activity	Responsible Officer	When	Evaluation
Provide residents with information on implications for their dog and themselves if their dog attacks a person or animal	<ul style="list-style-type: none"> Municipal Laws Officers managing the investigation 	Only if both parties agree to the mediation	The Dispute Settlement Centre of Victoria
Promote the importance of training, socialising and desexing dogs at an early age	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Reduction in number of dog attacks
Encourage and provide residents with information on how to report dog attacks whether on public or private property	<ul style="list-style-type: none"> Municipal Laws Officers Communications 	Ongoing	Amount of information available via a range of channels

Objective 2: Reduce the incidence of wandering dogs and dog attacks in the community through compliance

Activity	Responsible Officer	When	Evaluation
Patrol and identify properties where containment may be an issue	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increased compliance, ensure reported via CRM and follow up done with owner and registration

Objective 3: Reduce the incidence of wandering dogs and dog attacks in the community through technology

Activity	Responsible Officer	When	Evaluation
Use Council's social media/ Banner to educate the community on the effects of wandering dogs and dog attacks	<ul style="list-style-type: none"> Municipal Laws Officers Communications 	By March 2027	Decrease in numbers reported annually

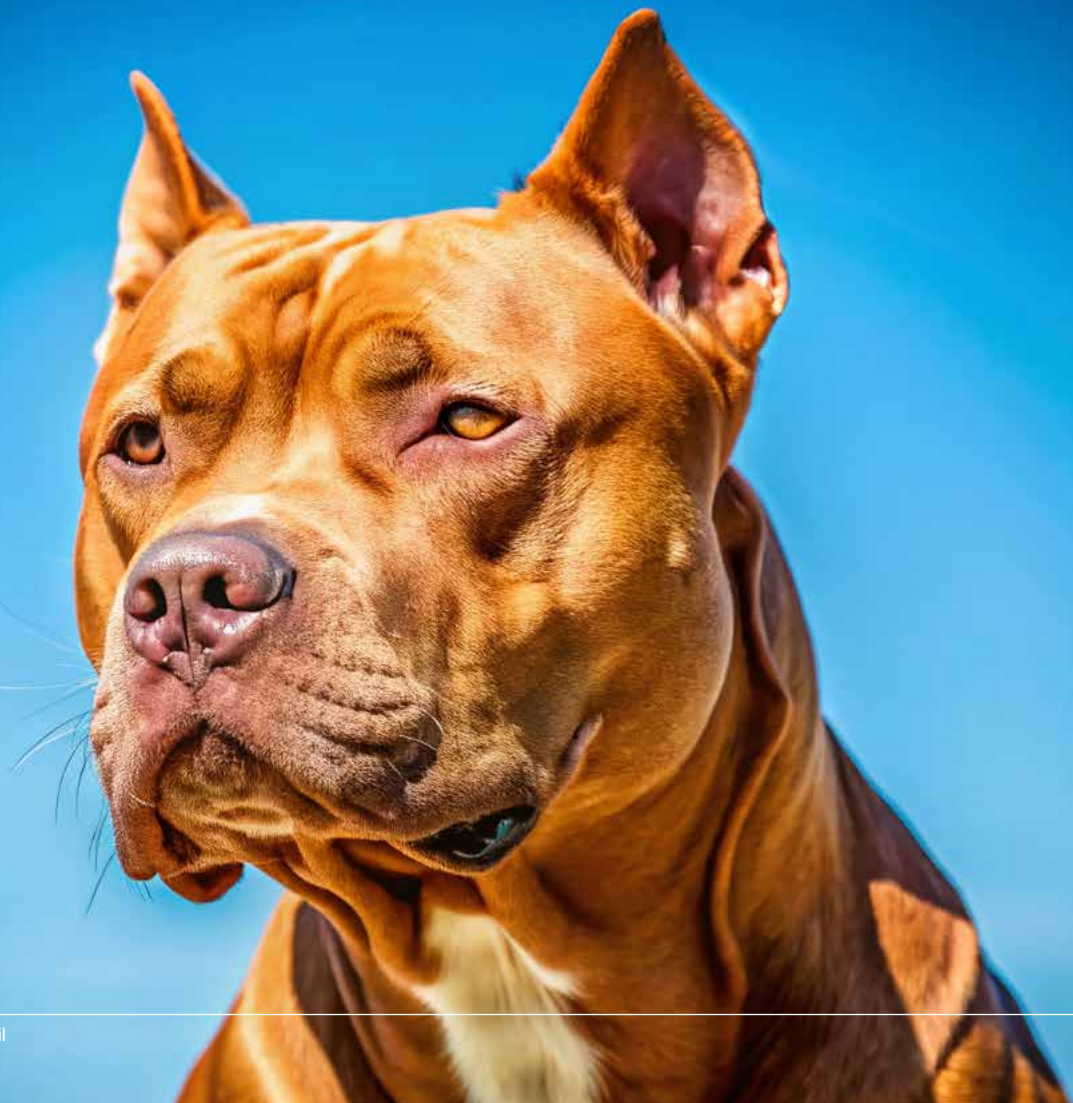
SECTION

8

Dangerous, menacing and restricted dogs

Summary

A restricted breed dog is defined as a dog that fits the Approved Standard for Restricted Breed Dogs in Victoria. These may be pure or cross bred American Pit Bull Terriers (or Pit Bull Terriers), Perro de Presa Canarios (or Presa Canario), Dogo Argentinos, Japanese Tosas, or Fila Brasileiros.



While restricted breed dogs may not have attacked a person or animal or displayed signs of aggression, they are considered a higher risk to community safety than other breeds.

Only the American Pit Bull Terrier (or Pit Bull Terrier) and one Dogo Argentino is known to be in Victoria. Cross breeds of restricted breeds are also considered a restricted breed dog.

The proposed amendment to the *Domestic Animals Act 1994* allows for the registration of restricted breed dogs but does not change any of the strict controls applying to restricted breed dogs that are currently in place. Restricted breed dogs will still be required to:

- be desexed
- be kept on a leash and muzzled at all times when in public
- securely confined to their owner's back yard and
- wear a red and yellow striped collar at all times.

Properties containing a restricted breed dog must display a specific turquoise warning sign at the entrance to the property indicating that a restricted breed dog is housed there. Bans on breeding, adopting, or transferring the ownership of restricted breed dogs will also remain in place.

A dangerous dog is a dog that has attacked a person or animal or which, in the opinion of a Council, has caused serious injury to a person or another animal.

The owner of a dangerous dog has to meet stronger control provisions, including erecting an approved housing enclosure meeting the requirements of the Domestic Animal Regulations 2015.

A dog is said to be a menacing dog if the dog causes a non-serious bite injury to a person or animal. This is in addition to the existing power to declare a dog to be menacing if it rushes at or chases a person.

A 'rush' means that a dog has approached a person within 3 metres in a menacing manner, including by displaying aggressive behaviour such as snarling, growling, and raising the hackles.

A menacing dog declaration can be upgraded to a dangerous dog declaration if the owner of the menacing dog has been issued with two infringement notices for failing to comply with requirements, such as leashing or muzzling their dog while in public places.

It is important that the properties where these dogs reside are inspected regularly to ensure that all requirements of keeping a declared dog are being met. These dogs have the potential to cause great harm, so it is important from a community safety perspective that they are kept in accordance with the Act and Regulations.



Current situation

All dogs that have been declared a menacing dog, restricted breed or dangerous dog are inspected annually.

The inspections are to ensure that the animal is being housed in accordance with the legislative requirements under the Act and Regulations.

All declared dogs are registered on the Victorian Declared Dog Registry.

Our current Orders, Local Laws, Council policies and procedures

Current activities

Our current educational, promotional and compliance activities include:

- Ensuring all declared dogs are accurately registered on the Victorian Declared Dog Registry, and that details regarding change of owner, change of address, and death of dog are updated as soon as possible (www.ddvic.registry-service.com)
- Ensuring that declared dog registration information on the Victorian Declared Dog Registry and Council's Register is the same
- Performing annual inspections of all properties with declared dogs to ensure compliance with the Act and regulations
- Following-up any non-compliance issues until the dog owner complies
- Ensuring the necessary enforcement action is taken for known problem dogs and, where necessary, they are declared to minimise the risk of future occurrences.



Future plans – Dangerous, menacing, and restricted breed dogs

Objective 1: Identify all declared dogs in Banyule using education

Activity	Responsible Officer	When	Evaluation
Ensure the owners of known problem dogs are advised of legal implications, where necessary, to minimise risk	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	This happens when dealing with a CRM automatically. Dog owners are told of implications and possibilities if they fail to comply before a dog is declared

Objective 2: Identify all declared dogs in Banyule using compliance

Activity	Responsible Officer	When	Evaluation
Prosecute where necessary any breaches of the <i>Domestic Animals Act 1994</i>	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increase in number of successful prosecutions
Ensure that all declared dogs are inspected on an annual/ random inspection basis	<ul style="list-style-type: none"> Municipal Laws Officers 	Annual	Number of inspections reported annually

Objective 3: Identify all declared dogs in Banyule using technology

Activity	Responsible Officer	When	Evaluation
Ensure the owners of known problem dogs are advised of legal implications, where necessary, to minimise risk	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	<p>This happens when dealing with a CRM automatically</p> <p>Dog owners are told of implications and possibilities if they fail to comply before a dog is declared</p> <p>Number of Declared Dogs recorded in Register</p>

SECTION

9

Overpopulation and high euthanasia

Summary

Banyule Council contracts The Cat Protection Society in Greensborough and the Nillumbik Regional Shire Pound as our cat and dog pounds respectively.



Current situation – Our current data

The following impound data from The Cat Protection Society and Nillumbik Regional Shire Pound is detailed below for the prior 3 financial years:

Activity	Dogs 21/22	Dogs 22/23	Dogs 23/24	Cats 21/22	Cats 22/23	Cats 23/24
Impounded	105	163	139	439	452	482
Released to owner	75	130	106	60	54	49
Rehoused	26	29	26	337	340	374
Euthanised	4	4	7	37	46	35

Most cats impounded are usually semi-owned strays or cats with no microchip details.

Our current Orders, Local Laws, Council policies and procedures

Our current educational, promotional and compliance activities include:

- Promoting the benefits of desexing – no surprise litters, fewer unwanted animals in the community, fewer animals euthanised, reduced aggression, reduced wandering
- Continuing registration and microchipping programs to ensure pet cats and dogs can be returned to their owners to reduce euthanasia rates
- Promoting confinement of animals to owner's premises to prevent straying
- Investigating reports of animal hoarding
- Investigating Customer Request Management reports of unauthorised 'backyard breeders' to ascertain whether they should be registered as a domestic animal business
- Providing cat cages to local residents for trapping cats trespassing on their property
- Impounding trapped cats at the Cat Protection Society where the animal will be assessed for its suitability for adoption or euthanised
- Impounding dogs without identification where the animal can be assessed for its suitability for rehousing
- Encouraging formal adoption of unwanted cats by assisting the 'carer' to have the cat microchipped and desexed under the Banyule free cat desexing program
- Reducing the dumping of unwanted animals by accepting surrendered animals
- Assisting residents to take responsibility for new animals
- Providing a link on Banyule Council's website to the Pound Service provider page that has photos of impounded animals where no owner has been able to be contacted.

Council introduced a free cat desexing/microchipping program in August 2013, with the aim to reduce stray semi-owned cats ending up in the Pound.

By running a free desexing and microchipping program for cats and kittens, for any resident in Banyule, we have seen an approximate 75% decrease in the number of cats and kittens we are impounding and euthanising

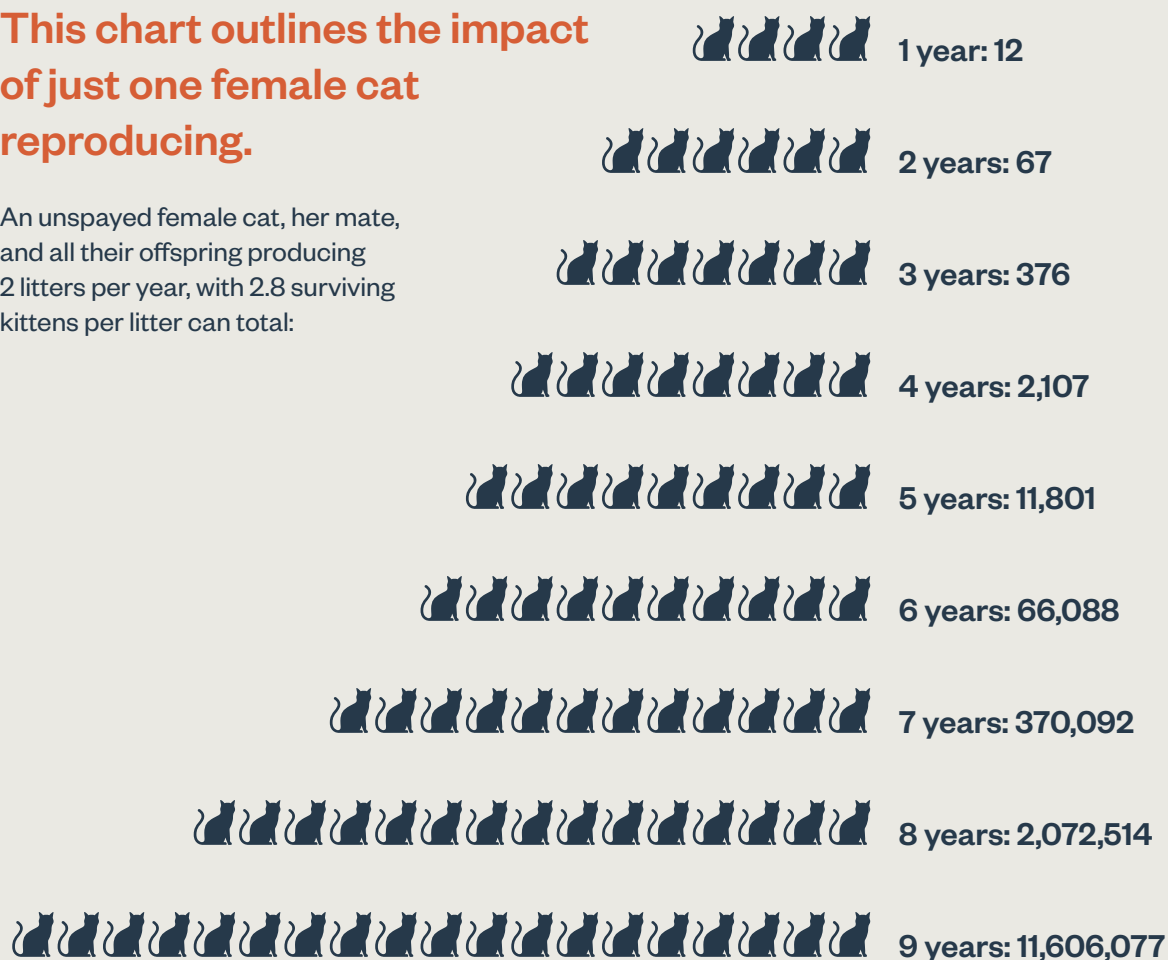
Banyule is committed to reducing the number of unwanted cats and kittens in our municipality and by doing this, we aim to achieve a significant lesser number of cats/ kittens entering the Pound system.

Our free program saves lives and has a beneficial financial impact on Council, by:

- Less cats and kittens being born, which is better for the wildlife of our municipality
- Less cats and kittens needing to be euthanised
- Cats and kittens entering the pound are more social due to mainly being bred by way of unplanned litter, rather than under a house with no human contact - this increases adoptability
- Less stress for officers handling complaints, as they now primarily deal with nuisance cat issues from neighbours such as cats trespassing, rather than the ongoing problem of stray litters being impounded and potentially euthanised
- By Council investing in the free cat desexing program for residents, it is saving Council money in the future by way of less cats/ kittens being born. An Officer's time is then free to deal with other issues rather than trapping cats/ kittens that are semi owned. Less cats = less cost
- Better mental health outcomes for Officers, shelter workers and vets, as the total number of cats and kittens entering the pound has decreased, so they are not dealing with constant euthanasia due to overpopulation.

This chart outlines the impact of just one female cat reproducing.

An unspayed female cat, her mate, and all their offspring producing 2 litters per year, with 2.8 surviving kittens per litter can total:



Future plans

Objective 1: Reduce the amount of euthanasia rates at Council pound (feral/unowned cats excepted) and increase the percentage of desexed animals on Council's database through education

Activity	Responsible Officer	When	Evaluation
Continue with the rehousing/adoption program to assist in reducing euthanasia rates	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Total number of animals impounded annually
Continue to promote the free cat desexing program	<ul style="list-style-type: none"> Municipal Laws Officers Communications 	Annually	Number of cats desexed and microchipped
Promote desexing during all animal request contacts	<ul style="list-style-type: none"> Municipal Laws Officers 	Daily	The number of desexed dogs and cats on Council's registration database
Involve breed clubs and rescue services to assist in rehousing animals, particularly surrendered animals	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Links with clubs and rescue services and number of animals rehoused by them
Provide vouchers for subsidised desexing	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Number of vouchers used

Objective 2: Reduce euthanasia rates at Council Pound through compliance

Activity	Responsible Officer	When	Evaluation
Promote microchipping, registration and desexing with pet owners and ensure compliance	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increase in registration rates and decrease in euthanasia rates

Objective 3: Reduce percentage of non-desexed animals on database through identification with technology

Activity	Responsible Officer	When	Evaluation
Ensure pound processes are followed to ensure all dogs with no ID or microchip are photographed so they can be posted on Pound Service provider website and Facebook page to increase reunification rates	<ul style="list-style-type: none"> Municipal Laws Officers impounding animals Pound Service provider 	Ongoing	Links to Pound Service provider on the Banyule website and number of animals reclaimed and registered

SECTION
10

Domestic Animal Businesses

Summary

Banyule has 2 Domestic Animal Business (DAB) registrations.

Council will continue ensuring all new businesses are registered and that it works with proprietors to ensure all standards relating to the *Domestic Animals Act 1994* and Code of Practice are met.



Current Situation

Council audits all businesses once a year and there have been no significant issues with compliance.

Domestic Animal Businesses are inspected at registration renewal time annually and documented on a register for auditing purposes.

Our current activities

Our current educational, promotional and compliance activities include:

- Providing a relevant mandatory Code of Practice to proprietors/staff of existing and proposed Domestic Animal Businesses
- Ensuring all relevant Domestic Animal Businesses are advised and involved in any review of the mandatory Code of Practice for their type of business
- Registering all identified Domestic Animal Businesses within Banyule, including:
 - Breeding and rearing establishments
 - Pet shops
 - Shelters and pounds
 - Boarding establishments
 - Dog training establishments
- Inspecting Domestic Animal Businesses annually to ensure compliance with the Code
- Following-up non-compliance issues with information on required actions and timeframes for resolution, further inspections, and prosecutions where necessary
- Reinforcing the requirement for Domestic Animal Businesses to notify Council of any animals sold or given away, as required under S13 of the Act
- Ensure all Domestic Animal Businesses have a source number to be legally able to sell animals, with Agriculture Victoria to be informed via an annual audit.

Introduction of Pet Exchange Register

The Pet Exchange Register promotes responsible pet breeding and improves the traceability of dogs and cats being sold in Victoria.

If you advertise a puppy, kitten, dog, or cat for sale or to give away in Victoria, you will need a source number from the Pet Exchange Register at Animal Welfare Victoria. This source number must be displayed on all your advertisements, including social media, along with each animal's microchip number.

The source number of the breeder of any dog or cat, or the source number of the Council pound, animal shelter, pet shop or foster carer that owns the animal is required when implanting a microchip into a dog or cat born after 1 July 2020.

A source number is valid for one year and can be renewed annually for as long as you need it.

If you are a Domestic Animal Business or voluntarily enrolled foster carer registered with council, your Council will apply for the source number on your behalf.

Future plans

Objective 1: Ensure, through education, that all Domestic Animal Businesses operating in Banyule are identified, registered, and complying with the Code of Practice

Activity	Responsible Officer	When	Evaluation
Provide advice to other Council units when planning applications for Domestic Animal Businesses are received to ensure appropriate conditions are placed on construction, operation, etc	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	An increase in home business enquiries has been noted since COVID
Provide owners with information on updates to the Code of Practice and other legislation update information where necessary	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	Information/legislation changes are promoted via Council's communications Team
Ensure Council provides all Domestic Animal Business details to Pet Exchange Register	<ul style="list-style-type: none"> Municipal Laws Officers 	Annually	All current Domestic Animal Businesses comply with legislation and have source numbers provided



Objective 2: Ensure, using compliance, that all Domestic Animal Businesses operating in Banyule are identified, registered, and are complying with Code of Practice

Activity	Responsible Officer	When	Evaluation
Identify and register all Domestic Animal Businesses within Banyule	• Municipal Laws Officers	Ongoing	Ensure all Domestic Animal Businesses are registered and renewed each year
Ensure Domestic Animal Businesses are inspected at least annually	• Municipal Laws Officers	Annually	Domestic Animal Businesses inspected, and audits completed
Investigate any complaint relating to the operation of a Domestic Animal Businesses	• Municipal Laws Officers	When required	Records of and resolution of complaints to achieve compliance
Ensure Domestic Animal Businesses are providing information on the sale of animals	• Municipal Laws Officers	Ongoing	Sale of animal information received with increased registrations and are recorded on a new animal sales register in Authority

Objective 3: Ensure, using technology, that all Domestic Animal Businesses operating in Banyule are identified, registered, and are complying with the Code of Practice

Activity	Responsible Officer	When	Evaluation
Ensure audit documents from inspections are kept electronically against the application on Council's database	• Municipal Laws Officers	Annually	Each inspection can be viewed against application on Council's database

SECTION

11

Other matters



Animal welfare/abandoned animal issues

All Council staff that work in Animal Management are Authorised Officers and hold current delegated authorisations appointed by Council under the *Domestic Animals Act 1994* and *Impounding of Livestock Act 1994*. While staff are not authorised as general inspectors under the *Prevention of Cruelty to Animals Act 1986*, they have a responsibility to report any matters concerning welfare to the RSPCA, and will assist any investigation where required to do so.

Surrendering animals

In accordance with the *Domestic Animals Act 1994*, Council provides a surrender service for any resident wanting to surrender an animal. The surrender service is free of charge to ensure residents are not dumping pets in unsafe places and to ensure that Municipal Laws Officers can discuss the issue with the owner and educate them where necessary. This also provides a good opportunity to find out about the animal's living arrangements, temperament and ensure it is rehomed to best suit its needs.

Some animals are taken straight to animal rescue groups, especially those animals which may not cope in a pound situation.

Council also keeps track of the surrendered animals reported through Customer Requests Management.

	2024/23	2023/22	2022/21
Abandoned/Animal Welfare Customer Requests	32	60	68
Surrendered animals	95	95	67

After-Hours animal emergency service

Banyule operates a 24-hour after-hours service to respond to animal emergencies that occur within Banyule.

The after-hours service manages:

- Response to dog attacks; and
- Livestock on road.

Local Government reporting

Know Your Council and the Local Government Reporting Framework have been developed by Local Government Victoria within the Department of Environment, Land, Water and Planning. Mandatory performance reporting started in 2014-15 and is a key initiative to improve the transparency and accountability of council performance to ratepayers.

Animal management is measured via 5 key performance indicators:

1. The cost of the animal management service
2. The time taken to action animal management requests
3. Animals reclaimed
4. Animals rehomed
5. The number of animal management prosecutions.

This information can be found on the Know Your Council Website at www.knowyourcouncil.vic.gov.au.

Objective 1: To have plans/contingencies in place in the event of an emergency

Activity	Responsible Officer	When	Evaluation
Develop a program that helps domestic violence victims with transport and short-term housing of their pets in an emergency	<ul style="list-style-type: none"> • Municipal Laws Officers 	Through any day-to-day enquiries or upon special requests via Police or social workers	Process in place and a welfare hold is in place at the pound for special situation dogs and cats
To ensure there are arrangements for pets within the relief centres designated for Banyule in the event of emergencies	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Municipal Laws & Public Assets Coordinator • Emergency Management Team Leader 	Completed 2020	Arrangements are in the Banyule Emergency Management Plan
Develop a program that assists individuals experiencing medical emergencies or those facing homelessness without support to temporarily house their animals	<ul style="list-style-type: none"> • Municipal Laws Team Leader • Municipal Laws & Public Assets Coordinator • Community Resilience Lead 	December 2026	Process in place to support a welfare hold through fostering agencies for special situation dogs and cats

Objective 2: Decrease the incidence of animal welfare complaints using education, compliance, and technology

Activity	Responsible Officer	When	Evaluation
Provide web links to Prevention of Cruelty to Animals Act 1986 information, codes (dog and cat private keeping, etc), brochures, etc, via Council's website	<ul style="list-style-type: none"> • Municipal Laws Team Leader 	July 2026	Web links added to Council website
Investigate complaints of animal cruelty and animal welfare	<ul style="list-style-type: none"> • Municipal Laws Officers • RSPCA Inspectorate 	Ongoing	Complaints responded to as per customer service requests
Liaise with relevant agencies such as RSPCA in relation to prevention of cruelty issues	<ul style="list-style-type: none"> • Municipal Laws Officers 	As required	Liaison with relevant agencies
Educate the community with regards to cruelty issues	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing with daily complaints	Reduction in cruelty complaints

Objective 3: Identifying/harnessing the benefits of pet ownership via education

Activity	Responsible Officer	When	Evaluation
Promote the benefits of pet ownership via internal publications and the media	<ul style="list-style-type: none"> • Municipal Laws Officers • Communications 	Ongoing	Articles in Banyule Banner and social media
Development of reference groups to assist in the promotion of responsible pet ownership	<ul style="list-style-type: none"> • Municipal Laws Officer • Municipal Laws Team Leader • Communications • Community Engagement • Dogs in Banyule Working Group 	As required	Greater community participation, feedback and promotion of initiatives through partnerships with reference groups and industry professionals



Community Consultation

Community feedback played a vital role in shaping the Domestic Animal Management (DAM) Plan 2025–2029. Extensive engagement efforts were undertaken to ensure broad input from residents and industry professionals. In collaboration with Council's Communication & Engagement Team, a detailed Community Engagement Plan was implemented, involving targeted mailouts to key stakeholders such as registered pet owners, local vet clinics, dog clubs and trainers, the RSPCA and the Cat Protection Society. Broader outreach included social media campaigns, the Shaping Banyule platform, letters to 2,000 randomly selected households, features in the Banyule Banner and nine pop-up events held across parks and the Ivanhoe Library & Cultural Hub. All submissions and comments have been considered in finalising the plan.

SECTION 12

Review of Plan and Annual Reporting

Objective 1: Comply with Section 68A (3) of the Act

Activity	When
Provide the Department of Economic Development, Jobs, Transport and Resource Secretary with a copy of the new Domestic Animal Management Plan	Copy supplied and signed off by 4 December 2025
Review and report annually on the Domestic Animal Management Plan and, if appropriate, amend the Plan	Plan reviewed and Council briefed

Acronyms

DAMP	Domestic Animal Management Plan
BCC	Banyule City Council
CRM	Customer Request Management
VDDR	Victorian Dangerous Dog Register
RSPCA	Royal Society for Protection and Care of Animals
POCTA	Prevention of Cruelty to Animals Act
MOU	Memo of Understanding
MAV	Municipal Association Victoria
AMSTAFF	American Staffordshire Terrier
ABS	Australian Bureau Statistics
RBD	Restricted Breed Dog
DEDJTR	Department of Economic Development, Jobs, Transport and Resource
MLO	Municipal Laws Officer
MEMPC	Municipal Emergency Management Planning Committee
AWF	Animal Welfare Victoria

Bibliography/References

2017-2021 Banyule City Council Domestic Animal Management Plan
www.animalwelfare.vic.gov.au

Summary of Initiatives - Domestic Animal Management Plan 2025-2029



Section 2 – Training of Authorised Officers

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Conduct annual performance reviews and identify further training needs for individual Officers	<ul style="list-style-type: none"> Municipal Laws Team Leader signed off by the Municipal Laws & Public Assets Coordinator 	July-September annually with staff one on one conversations throughout the year	Employee Development Reviews are completed for all Municipal Laws Officers between July and September annually and signed off by Management
BAU	Ensure further training is carried out by Officers to update skills and increase skillsets	<ul style="list-style-type: none"> Municipal Laws Team Leader Municipal Laws & Public Assets Coordinator 	Throughout the year	Regularly identify training needs and implement opportunities for improvement with Officers throughout the year, with further training reported on annually in the review of this plan to Council
BAU	Monitor performance and provide guidance to employees where needed	<ul style="list-style-type: none"> Municipal Laws Team Leader Municipal Laws & Public Assets Coordinator 	Ongoing	Council Induction and One on Ones with team members along with Performance Management if required

Section 3 – Registration of Dogs and Cats

New / BAU	Activity	Responsible Officer	When	Evaluation
NEW	Enhance our online pet registration platform to include additional registration fee types and cater for existing animal registration updates	<ul style="list-style-type: none"> • Business Support • Communications • IT 	December 2025	Provide additional registration types
BAU	Include registration, identification, and renewal information in newsletters, on the web and via social media	<ul style="list-style-type: none"> • Municipal Laws Officers • Business Support • Communications 	January-March yearly	Number of promotional activities undertaken
BAU	Promote registration and the wearing of registration tags via appropriate Council communication channels, particularly by using 'good news' stories of pets being returned to their owners because of microchipping and registration	<ul style="list-style-type: none"> • Municipal Laws Officers • Communications 	Where possible	Number of promotions
BAU	Provide registration up until next renewal period of cats being desexed via Council's program and for those residents adopting cats/ kittens from Cat Protection Society	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing throughout the year	Number of cats registered each year
BAU	Ensure all animals identified via a complaint are registered	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	All details are recorded on Customer Service Requests when Officers manage the request
BAU	Ensure a 5% increase in dog and cat registrations recorded on Council database each year	<ul style="list-style-type: none"> • Municipal Laws Officers • Business Support 	Yearly	5% annual increase
BAU	Use text messaging for pet registration renewal reminders	<ul style="list-style-type: none"> • Business Support 	March and May annually	Increase in number of registration renewals
BAU	Pet registration renewals emailed to residents who opt in	<ul style="list-style-type: none"> • Business Support • IT 	Yearly	Number of email renewals sent and response rate

Section 3 – Registration of Dogs and Cats (Continued)

New / BAU	Activity	Responsible Officer	When	Evaluation
NEW	Conduct a seasonal compliance initiative to target unpaid animal registrations	<ul style="list-style-type: none"> • Municipal Laws Officers 	July – September Annually	Number of paid registrations and updated records
BAU	Increase use of mobile technology, so Municipal Laws Officers can, for example, search pet registration and customer request databases to identify properties where animals are not registered	<ul style="list-style-type: none"> • Municipal Laws Officers 	Daily via laptop when attending properties for CRM follow up	Increased number of animals identifiable by registration and recorded on CRM
BAU	Provide online registration for pets	<ul style="list-style-type: none"> • Business Support • IT 	Ongoing	Number of residents using online registration

Section 4 – Responsible Pet Ownership

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Through education programs, encourage responsible disposal of dog waste by promoting the availability of bags and rubbish bins in public places	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications • Open Space Planning • Waste Services 	Ongoing	Reduction in dog excrement complaints
BAU	Conduct regular patrols and undertake enforcement response for any non-compliance observed	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	Number of infringements issued for breaches of the Local Law and <i>Domestic Animals Act 1994</i>

Section 5 – Mandatory Cat Desexing

New / BAU	Activity	Responsible Officer	When	Evaluation
NEW	To introduce mandatory desexing for newly registered cats	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications 	1 July 2026	A decrease in nuisance cat complaints
BAU	Promote the benefits of desexing	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Communications 	Ongoing	Increase of free cat desexing vouchers Decrease in cat trapping and impound of strays
NEW	In partnership with the Cat Protection Society, facilitate a Community Cat Desexing Program	<ul style="list-style-type: none"> • Municipal Laws • The Cat Protection Society • Communications 	Monthly commencing Jan 2026	Increase of free cat desexing Decrease in cat trapping and impound of strays

Section 6 – Nuisance Complaints

New / BAU	Activity	Responsible Officer	When	Evaluation
NEW	Prepare a report after the two-year cat curfew trial to report on key findings of the trial and to include any further recommendations concerning cat restrictions within the municipality	<ul style="list-style-type: none"> • Municipal Laws Team Leader 	June 2027	A decrease in Nuisance Cat complaints Decrease in cat trapping and enforcement action for non-compliance
NEW	To undertake a full review of Banyule Barking Dog Booklet and the inclusion of a step to be able to issue a Notice to Comply	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader 	By July 2026	A decrease in Barking Dog reports (CRM)

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Section 6 – Nuisance Complaints (Continued)

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Provide more information to residents about the Dispute Settlement Centre and where necessary, organise mediation, providing a summary of the issue to the mediators with details of both parties with their consent, especially with Barking Dog Complaints	<ul style="list-style-type: none"> Municipal Laws Officer managing the investigation 	Only if both parties agree to the mediation	The Dispute Settlement Centre of Victoria
BAU	Park patrols	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Number of park patrols undertaken to engage with the community and raise awareness
BAU	Continued implementation and promotion of the Cat Desexing Program in Banyule	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Number of cats desexed/ microchipped vs how many impounded
BAU	Letterbox drop areas around cat trespass complaints prior to trapping to promote registration, identification and education	<ul style="list-style-type: none"> Municipal Laws Officers 	Each CRM received	Letterbox drop to be done to give residents an opportunity to comply before a trapping occurs, this will be evaluated by the number of cats impounded
BAU	In conjunction with residents, to trap semi owned/owned cats in response to trespass complaints after all efforts have been made to deal directly with a known source of a problem	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increase in cat registrations, fewer cat trespass complaints and reduction in cats impounded
BAU	Ensure complaints are dealt with effectively, efficiently and satisfactorily	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	KPI reporting for City Development Monthly Report
BAU	Work proactively with residents to take on full ownership of semi owned cats via the Cat Desexing Program, to ensure responsible pet ownership	<ul style="list-style-type: none"> Municipal Laws Officers 	When dealing with CRMs and in a proactive capacity daily	Impound number to decrease

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Section 6 – Nuisance Complaints (Continued)

New / BAU	Activity	Responsible Officer	When	Evaluation
NEW	Investigate web-based online complaint lodgement including the development of an online portal to receive domestic animal related complaints	<ul style="list-style-type: none"> • Municipal Laws Team Leader • Municipal Laws & Public Assets Coordinator 	December 2026	Number of online complaints received
NEW	Set up a series of Community Forum sessions for residents with guest speakers focusing on Responsible Pet Ownership relevant topics (Online or Face to Face)	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • IT 	December 2027	Number of residents attending

Section 7 – Dog Attacks and dog confinement

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Provide residents with information on implications for their dog and themselves if their dog attacks a person or animal	<ul style="list-style-type: none"> • Municipal Laws Officers managing the investigation 	Only if both parties agree to the mediation	The Dispute Settlement Centre of Victoria
BAU	Promote the importance of training, socialising and desexing dogs at an early age	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	Reduction in number of dog attacks
BAU	Encourage and provide residents with information on how to report dog attacks whether on public or private property	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	Amount of information available via a range of channels
BAU	Patrol and identify properties where containment may be an issue	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing	Increased compliance, ensure reported via CRM and follow up done with owner and registration
NEW	Use Council's social media/ Banner to educate the community on the effects of wandering dogs and dog attacks	<ul style="list-style-type: none"> • Municipal Laws Officers 	By March 2027	Decrease in numbers reported annually

Section 8 – Dangerous, menacing and restricted dogs

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Ensure the owners of known problem dogs are advised of legal implications, where necessary, to minimise risk	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	This happens when dealing with a CRM automatically. Dog owners are told of implications and possibilities if they fail to comply before a dog is declared
BAU	Prosecute where necessary any breaches of the <i>Domestic Animals Act 1994</i>	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increase in number of successful prosecutions
BAU	Ensure that all declared dogs are inspected on an annual/ random inspection basis	<ul style="list-style-type: none"> Municipal Laws Officers 	Annual	Number of inspections reported annually
BAU	Ensure the owners of known problem dogs are advised of legal implications, where necessary, to minimise risk	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	<p>This happens when dealing with a CRM automatically</p> <p>Dog owners are told of implications and possibilities if they fail to comply before a dog is declared</p> <p>Number of Declared Dogs recorded in Register</p>

Section 9 – Overpopulation and high euthanasia

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Continue with the rehousing/ adoption program to assist in reducing euthanasia rates	<ul style="list-style-type: none"> Municipal Laws Officers The Cat Protection Society 	Ongoing	Total number of animals impounded annually
BAU	Continue to promote the Free Cat Desexing Program	<ul style="list-style-type: none"> Municipal Laws Officers Communications 	Annually	Number of cats desexed
BAU	Promote desexing during all animal request contacts	<ul style="list-style-type: none"> Municipal Laws Officers 	Daily	The number of desexed dogs and cats on Council's registration database
NEW	Involve breed clubs and rescue services to assist in rehousing animals, particularly surrendered animals	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Links with clubs and rescue services and number of animals rehoused by them
BAU	Provide vouchers for subsidised desexing	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Number of vouchers used
BAU	Promote microchipping, registration and desexing with pet owners and ensure compliance	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Increase in registration rates and decrease in euthanasia rates
BAU	Ensure pound processes are followed to ensure all dogs with no ID or microchip are photographed so they can be posted on Pound Service provider website and Facebook page to increase reunification rates	<ul style="list-style-type: none"> Municipal Laws Officers impounding animals Pound Service provider 	Ongoing	Links to Pound Service provider on the Banyule website and number of animals reclaimed and registered

Section 10 – Domestic Animal Business

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Provide advice to other Council units when planning applications for domestic animal businesses are received to ensure appropriate conditions are placed on construction, operation, etc	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	An increase in home business enquiries has been noted since COVID
BAU	Provide owners with information on updates to the Code of Practice and other legislation update information where necessary	<ul style="list-style-type: none"> Municipal Laws Officers 	As required	Information/ legislation changes are promoted via Council's communication platform
BAU	Ensure Council provides all Domestic Animal Business details to Pet Exchange Register	<ul style="list-style-type: none"> Municipal Laws Officers 	Annually	All current Domestic Animal Businesses comply with legislation and have source numbers provided
BAU	Identify and register all Domestic Animal Businesses within Banyule	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Ensure all Domestic Animal Businesses are registered and renewed each year
BAU	Ensure Domestic Animal Businesses are inspected at least annually	<ul style="list-style-type: none"> Municipal Laws Officers 	Annually	Domestic Animal Businesses inspected, and audits completed
BAU	Investigate any complaint relating to the operation of a Domestic Animal Business	<ul style="list-style-type: none"> Municipal Laws Officers 	When required	Records of and resolution of complaints to achieve compliance
BAU	Ensure Domestic Animal Businesses are providing information on the sale of animals	<ul style="list-style-type: none"> Municipal Laws Officers 	Ongoing	Sale of animal information received with increased registrations and are recorded on a new animal sales register in Authority
BAU	Ensure audit documents from inspections are kept electronically against the application on Council's database	<ul style="list-style-type: none"> Municipal Laws Officers 	Annually	Each inspection can be viewed against application on Council's database

Section 11 – Other matters

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Develop a program that helps domestic violence victims with transport and short-term housing of their pets in an emergency	<ul style="list-style-type: none"> • Municipal Laws Officers 	Through any day-to-day enquiries or upon special requests via Police or social workers	Process in place and a welfare hold is in place at the pound for special situation dogs and cats
BAU	To ensure there are arrangements for pets within the relief centres designated for Banyule in the event of emergencies	<ul style="list-style-type: none"> • Municipal Laws Officers • Municipal Laws Team Leader • Municipal Laws & Public Assets Coordinator • Emergency Management Team Leader 	Completed 2020	Arrangements are in the Banyule Emergency Management Plan
NEW	Develop a program that assists individuals experiencing medical emergencies or those facing homelessness without support to temporarily house their animals	<ul style="list-style-type: none"> • Municipal Laws Team Leader • Municipal Laws & Public Assets Coordinator • Community Resilience 	December 2026	Process in place to support a welfare hold through fostering agencies for special situation dogs and cats
NEW	Provide web links to <i>Prevention of Cruelty to Animals Act 1986</i> information, codes (dog and cat private keeping, etc), brochures, etc, via Council's website	<ul style="list-style-type: none"> • Municipal Laws Officers • Communications 	July 2026	Web links added to Council website
BAU	Investigate complaints of animal cruelty and animal welfare	<ul style="list-style-type: none"> • Municipal Laws Officers • RSPCA Inspectorate 	Ongoing	Complaints responded to as per customer service requests
BAU	Liaise with relevant agencies such as RSPCA in relation to prevention of cruelty issues	<ul style="list-style-type: none"> • Municipal Laws Officers 	As required	Liaison with relevant agencies
BAU	Educate the community with regards to cruelty issues	<ul style="list-style-type: none"> • Municipal Laws Officers 	Ongoing with daily complaints	Reduction in cruelty complaints

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Section 11 – Other matters (Continued)

New / BAU	Activity	Responsible Officer	When	Evaluation
BAU	Promote the benefits of pet ownership via internal publications and the media	<ul style="list-style-type: none"> • Municipal Laws Officers • Communications 	Ongoing	Articles in Banyule Banner and social media
NEW	Development of reference groups to assist in the promotion of responsible pet ownership	<ul style="list-style-type: none"> • Municipal Laws Officer • Municipal Laws Team Leader • Communications • Community Engagement • Dogs in Banyule Working Group 	As required	Greater community participation, feedback and promotion of initiatives through partnerships with reference groups and industry professionals

Section 12 – Review of Plan and Annual Reporting

New / BAU	Activity	Responsible Officer	When
BAU	Provide the Department of Jobs, Skills and Regions Secretary with a copy of the new Domestic Animal Management Plan	<ul style="list-style-type: none"> • Municipal Laws Team Leader 	Copy supplied and signed off by 4 December 2025
BAU	Review and report annually on the Domestic Animal Management Plan and, if appropriate, amend the Plan	<ul style="list-style-type: none"> • Municipal Laws Team Leader 	Plan reviewed and Council briefed





How to contact your Council

For all enquiries or information about any Council services:

Telephone: **9490 4222**

Email: **enquiries@banyule.vic.gov.au**

Website: **banyule.vic.gov.au**

Fax: **9499 9475**

If your hearing or speech is impaired, you can call us through the National Relay Service on **133 677** (TTY) or **1300 555 727** (ordinary handset) and ask for 9490 4222.

Postal Address:

PO Box 94, Greensborough 3088

Council Service Centres:

Greensborough: Level 3, 1 Flintoff Street

Ivanhoe: 275 Upper Heidelberg Road

Office Hours of Opening:

Greensborough: Monday – Friday 8.30am – 5pm

Ivanhoe: Monday - Friday 9am - 5pm

Interpreter service:

If you need an interpreter, please contact TIS National on 131 450 and ask to be connected to Banyule Council on 9490 4222.

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بالخط القومي لخدمة الترجمة الهاتفية TIS على الرقم 131 450، واطلبوا إيصالكم ببلدية بانيول على الرقم 9490 4222.

若你需要口譯員，請致電131 450聯絡TIS National，要求他們為你致電9490 4222接通Banyule市政廳。

Ako vam je potreban tumač, molimo vas, nazovite TIS National na broj 131 450 i zatražite da vas se spoji sa Vijećem općine Banyule na broj 9490 4222.

Αν χρειάζεστε διερμηνέα τηλεφωνήστε στην Εθνική Υπηρεσία Διερμηνέων Μεταφραστών στον αριθμό 131 450 και ζητήστε να σας συνδέσουν με τη Δημαρχία Banyule στο 9490 4222.

Se hai bisogno di un interprete chiama TIS National al numero 131 450 e chiedi di essere messo in comunicazione con il Comune di Banyule al numero 9490 4222.

Ако ви треба преведувач ве молиме јавете се на TIS National на 131 450 и замовете да ве поврзат со Banyule Council на 9490 4222.

如果你需要一名翻译，请打电话到国家电话翻译服务处 (TIS National) 131 450，再转接到Banyule市政府9490 4222

Haddii aad u baahan tahay mutarjum wac khadka qaranka oo ah TIS 131 450 weydiina in lagugu xiro Degmada Banyule tel: 9490 4222.

Nếu cần thông dịch, xin gọi cho TIS Toàn Quốc qua số 131 450 rồi nhờ họ gọi cho Hội Đồng Thành Phố Banyule theo số 9490 4222 giúp quý vị.