



Banyule Delivery Plan 2025–2029

**Year 1 Progress Report
July to September 2025**

**Banyule
Futures**

**Your Voice
Our Future**

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Acknowledgement of the Traditional Custodians

Banyule City Council is proud to acknowledge the Wurundjeri Woi-wurrung people as Traditional Custodians of the land and we pay respect to all Aboriginal and Torres Strait Islander Elders, past, present and emerging, who have resided in the area and have been an integral part of the region's history.

Diversity statement

Our community is made up of diverse cultures, beliefs, abilities, bodies, sexualities, ages and genders. We are committed to access, equity, participation and rights for everyone: principles which empower, foster harmony and increase the wellbeing of an inclusive community.

Delivery Plan quarterly progress report

Purpose of this report

This quarterly report provides an update on how Banyule Council is progressing with the actions in the Banyule Delivery Plan 2025–2029 (the Delivery Plan). The Delivery Plan outlines the key initiatives and services Council is delivering to achieve the goals of the Banyule Plan 2025–2029 (the Banyule Plan). These goals were shaped by community input and reflect what matters most to the people of Banyule. Each quarter, Council shares updates so the community can see how projects and services are tracking. This helps show how Council is working towards a healthier, more connected and sustainable Banyule.

About the Delivery Plan and Health and Wellbeing Plan

The Banyule Plan is Council's main strategy for the next four years. It sets out priorities identified by the community through broad engagement. The Delivery Plan turns these priorities into practical actions and services, funded through Council's annual budget.

The Banyule Plan also includes the Health and Wellbeing Plan, which outlines Council's goals to support the health and wellbeing of everyone in the community. Many actions in the Delivery Plan directly support these goals. Other important activities outside the Delivery Plan also contribute. Together, they form a whole-of-Council approach to building a healthy, inclusive and resilient Banyule.

The infographic below gives an overview of the Health and Wellbeing Plan. It shows the plan's vision and aim, the life stages it supports, the three foundations for living well and the five health and wellbeing priorities that Council is focusing on.

Vision	Our aim	Life stages							
All Banyule residents enjoy their highest attainable level of health and wellbeing at every stage of life.	Improve health equity by providing responsive, inclusive, prevention-focused, culturally safe services that are discrimination-free.	Healthy start Pre-natal- 2 years	Healthy children 3-11 years	Healthy young people 12-25 years	Healthy adults 26-59 years	Healthy ageing 60+ years			
Foundations for a healthy life									
Cultural determinants of health		Social determinants of health		Human rights based approach to health					
Priorities									
					Building Respectful Communities	Lifelong Healthy Habits	Every Body Active	Healthy Planet, Healthy People	Social Connection with Purpose
First Nations inclusion and cultural safety	Partner with local First Nations groups to improve health outcomes	Make benefits of active living accessible for all bodies	Put Caring for Country principles at the centre	Actively support First Nations self-determination					
Address family and gender-based violence	Address barriers to health equity	Diversify the range of free/affordable, inclusive and accessible choices	Strengthen neighbourhood ecosystems to enhance capacity and resilience	Support for people to form relationships and express themselves					
Identify and eliminate discrimination	Foster wellbeing throughout life	Improve wayfinding and promotion to help people connect	Invite people to connect with and care for our natural environments	Targeted social connection and belonging initiatives					
Develop and improve social infrastructure	Support a great start to life	Support people to exercise socially and safely	Foster eco-wise practices and further climate action	Intergenerational, intracultural and intercultural connections					
Address barriers to employment and civic participation	Address modifiable risk factors through health promotion	Increase tree canopy cover	Enhance biodiversity, waterways and green open spaces	Enhanced vocational and volunteering opportunities					

Figure 1 | A summary of Banyule's Health and Wellbeing Plan
A full accessible description of this infographic is provided in [Appendix A](#).

Read the full [Banyule Plan](#) and [Delivery Plan](#) at banyule.vic.gov.au.

Delivery Plan year 1 progress

From July to September 2025, Banyule Council made strong progress on the 56 actions in the Delivery Plan. Here's a snapshot of how things are tracking.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.

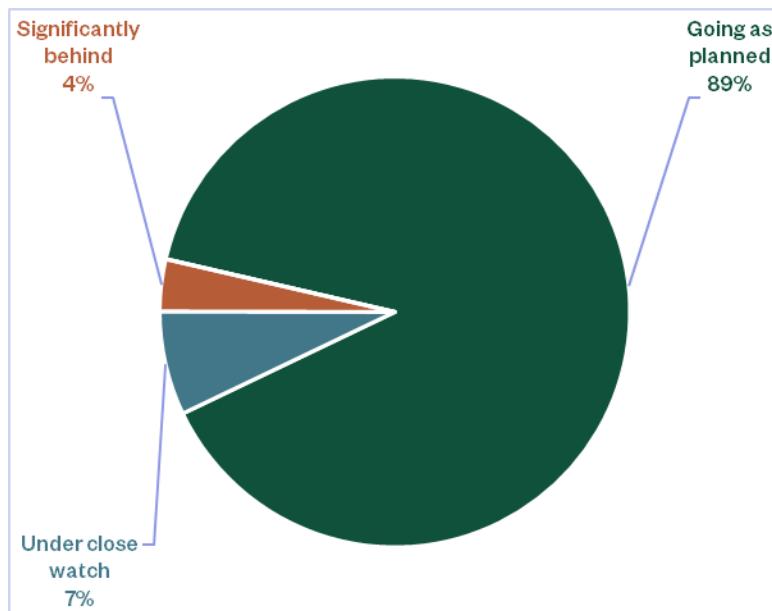


Figure 2 | Status of Delivery Plan Year 1 actions (as at 30 September 2025)

Progress summary

50 actions going as planned

These are on track and have reached at least 90% of their expected progress.

4 actions under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

2 actions significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Health and Wellbeing Plan progress

From July to September 2025, Banyule Council made positive progress on the 26 Delivery Plan actions that support the Health and Wellbeing Plan. The summary below shows how these actions are tracking under each health and wellbeing priority area.

Icons are used throughout the report to show which health and wellbeing priority an action supports.



8 actions in the Delivery Plan

8 actions going as planned

These are on track and have reached at least 90% of their expected progress.

Building Respectful Communities



4 actions in the Delivery Plan

4 actions going as planned

These are on track and have reached at least 90% of their expected progress.

Lifelong Healthy Habits



3 actions in the Delivery Plan

3 actions going as planned

These are on track and have reached at least 90% of their expected progress.

Every Body Active



5 actions in the Delivery Plan

5 actions going as planned

These are on track and have reached at least 90% of their expected progress.

Healthy Planet, Healthy People



6 actions in the Delivery Plan

6 actions going as planned

These are on track and have reached at least 90% of their expected progress.

Social Connection with Purpose

Priority theme 1

Our Inclusive, Healthy and Connected Community

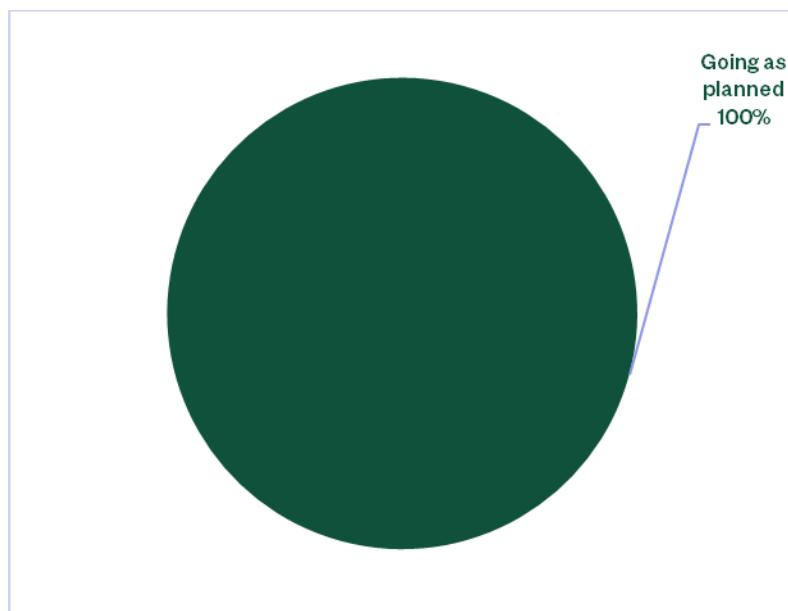
A vibrant, connected, active and safe community where diversity and inclusion are valued and encouraged.



Banyule Council continues to focus on this priority theme, with 11 key actions identified for the 2024–25 financial year. Progress has been made across all actions, helping to deliver positive outcomes for the community.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.



Progress summary

11 actions going as planned

These are on track and have reached at least 90% of their expected progress.

0 actions under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

0 actions significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Figure 3 | Status of Our Inclusive, Healthy and Connected Community actions (as at 30 September 2025)

Delivery Plan actions and progress

Table 1 | Priority theme 1 – Our Inclusive, Healthy and Connected Community

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & Health and Wellbeing Plan priority
1.	Strengthen the partnership with the Barrbunin Beek Aboriginal Gathering Place	Lift up the social connection, health and wellbeing of First Nations people. Actively supporting First Nations self-determination is a municipal health and wellbeing objective.	<ul style="list-style-type: none">Develop a Memorandum of Understanding and partnership agreement with Barrbunin Beek by 30 June 2026.Hold two strategic meetings each year with Barrbunin Beek by 30 June 2026.	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & Health and Wellbeing Plan priority
2.	Build awareness of, and address barriers posed by ageism, discrimination, racism and ableism across the community	<p>Respectful communities ensure that everyone, regardless of their background, feels valued and included.</p> <p>Respectful interactions build trust and cooperation among community members, leading to stronger, more resilient communities.</p>	<ul style="list-style-type: none"> Deliver the annual Building Respectful Communities action plan which addresses: <ul style="list-style-type: none"> First Nations inclusion and cultural safety Building awareness and eliminating all forms of discrimination Preventing family and gender-based violence Creating equitable, safe and inclusive community spaces. 	<p>Going as planned</p> 
3.	Increase diverse community participation in festivals, exhibitions, arts grants, programs and events	People build social connections with purpose, as a health and wellbeing priority, which increases people's sense of value, belonging and wellbeing.	<ul style="list-style-type: none"> Deliver major events and festivals including Malahang, Twilight Sounds, Carols by Candlelight and other community celebrations. Support 14 community-led exhibitions at Ivanhoe Library and Cultural Hub that support local creatives by 30 June 2026. 	<p>Going as planned</p> 
4.	Develop and implement an exhibition program of national cultural significance to elevate the Ivanhoe Library and Cultural Hub's profile as a premier arts venue	Increased visibility of creativity, culture and heritage, fosters a positive sense of place.	<ul style="list-style-type: none"> Curate high-quality exhibitions and public programs at Ivanhoe Library and Cultural Hub that attract state-wide audiences and media attention. 	<p>Going as planned</p>
5.	Partner with local community organisations to drive collaborative actions that improve social connection across neighbourhoods, with a focus on 3081 postcode	<p>Decrease in social isolation and increase in community's ability to withstand challenges.</p> <p>Better connection between service providers to share themes and informs improved services and supports for the community.</p>	<ul style="list-style-type: none"> Align funding agreements with community needs and health priorities. Connect community and service provider networks to respond to emerging needs. Increase community services at Shop 48 – The Harmony Centre to support local community organisations. 	<p>Going as planned</p> 
6.	Continue to develop works programs and opportunities in collaboration with the Wurundjeri Narrap team to learn shared practices	Strengthen relationships and work in respectful partnership with the Traditional Custodians of Banyule, the Wurundjeri people, identified Elders and other Aboriginal and Torres Strait Islanders.	<ul style="list-style-type: none"> Develop and deliver environmental programs. 	<p>Going as planned</p> 

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & Health and Wellbeing Plan priority
7.	Implement the Urban Forest Strategy actions	Enhanced community engagement with the Urban Forest through nature strips and private realm trees.	<ul style="list-style-type: none"> Report on actions from the Urban Forest Strategy primarily through the State of Environment report. 	Going as planned 
8.	Deliver the Youth Spaces Plan	Open spaces will attract more young people, through creating spaces specifically for them. This will encourage a greater diversity of users who benefit from open spaces.	<ul style="list-style-type: none"> Design and deliver youth spaces at: <ul style="list-style-type: none"> Greensborough War Memorial Park Aminya Reserve. Design youth spaces for: <ul style="list-style-type: none"> Ivanhoe Park Poulter Reserve. 	Going as planned 
9.	Building resilience and capacity across the community to prepare for and manage acute and chronic stressors	Community is supported to have the knowledge and tools to manage crisis events.	<ul style="list-style-type: none"> Deliver annual action plans to support the framework by 30 June 2029. 	Going as planned 
10.	Implement the Support Service and Information Navigation Program	Residents feel supported to navigate and find appropriate support services that can help them to manage daily living activities, participate in activities that they enjoy and remain connected to community.	<ul style="list-style-type: none"> Launch and promote the program. Monitor and evaluate usage each year, identify gaps and advocate for better access, availability and affordability of local services. 	Going as planned 
11.	Implement the Active Banyule Plan to support community participation in active living opportunities, with a focus on sports and recreation	<p>Promotes a healthy and happier community by providing opportunities for active participation in sport and recreation.</p> <p>More people are more active, more often across diverse community settings.</p>	<ul style="list-style-type: none"> Increase physical activity levels by at least 5% by 2030. Deliver an online physical activity directory. Use club data to track yearly growth in sports participation among underrepresented groups including First Nations, Cultural and Linguistically Diverse (CALD) communities, women and girls, LGBTIQA+, people with disability and socio-economically disadvantaged groups. 	Going as planned 

Note: In the following tables, *Health and Wellbeing Plan* is shortened to **HWP**.

Council teams delivering this priority theme

The following departments and teams are leading the work to deliver actions under this priority theme:

Inclusive and Creative Communities

- First Nations
- Arts and Culture
- Community Impact
- Community Partnerships

City Planning, Safety and Amenity

- Emergency Management
- Environmental Health

Family and Community Services

- Aged Services
- Early Childhood Services
- Maternal and Child Health and Immunisation Services
- Service Reform
- Youth and Community Connections

Healthy and Active Communities

- Banyule Leisure
- Civic Precincts and Major Facilities Sports and Leisure Contracts
- Sports, Recreation and Community Infrastructure

Priority theme 2

Our Sustainable Environment

A progressive and innovative leader in protecting, enhancing and increasing the health and diversity of our natural environment, where we all commit to playing an active role in achieving environmental sustainability and reducing waste and carbon emissions.



Banyule Council continues to focus on this priority theme, with seven key actions identified for the 2024–25 financial year. Progress has been made across all actions, helping to deliver positive outcomes for the community.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.

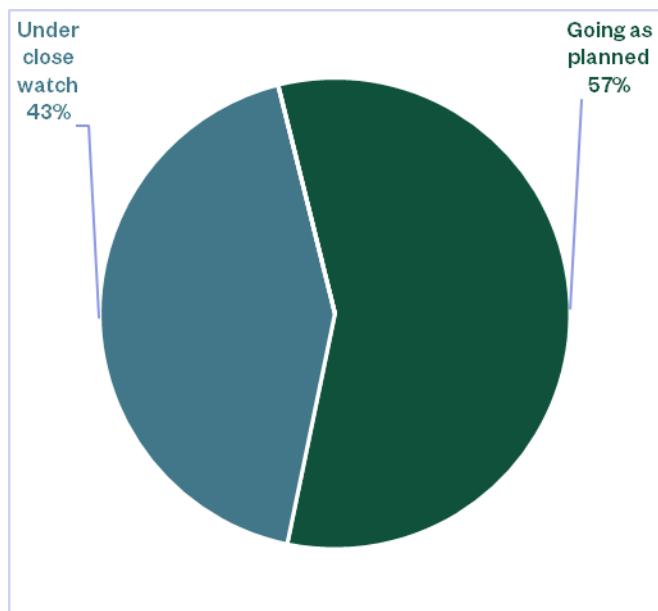


Figure 4 | Status of Our Sustainable Environment actions (as at 30 September 2025)

Progress summary

4 actions going as planned

These are on track and have reached at least 90% of their expected progress.

3 actions under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

0 actions significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Delivery Plan actions and progress

Table 2 | Priority theme 2 – Our Sustainable Environment

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
1.	Strengthen partnership with the Wurundjeri Woi-wurrung Narrap team	Put Caring for Country principles at the centre.	<ul style="list-style-type: none">Implement two strategic meetings each year by 30 June 2026.Host one learnings and education session each year.	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
2.	Enhance the natural environment through environmental restoration in partnership with the community and other stakeholders	Benefits to open space amenity, wildlife habitat, urban forest canopy and shade and ecological connectivity. Connecting community to nature.	<ul style="list-style-type: none"> Plant 250,000 indigenous plants across public and private spaces by 2035, with a target of 110,000 plants by 2029. 	Going as planned 
3.	Develop and implement a Climate Change Adaptation Plan and Monitoring, Evaluation, Reporting and Improvement process (MERI)	Provide guidance to Council on its approach to managing climate risk and supporting the community to adapt and be resilient.	<ul style="list-style-type: none"> Run in-depth co-design sessions with staff and the community. Develop the plan by 31 March 2026. Begin implementation once the plan is adopted. Monitor and improve continuously. 	Going as planned 
4.	Electrify all remaining Council facilities by replacing gas infrastructure with electric alternatives	Electrify all facilities by 2028–29. Achieve improved air quality and thermal comfort for facility users.	<ul style="list-style-type: none"> Deliver the WaterMarc/ 1 Flintoff Street electrification project. Electrify remaining small Council facilities. 	Under close watch
5.	Replace Council's existing fleet with zero emissions vehicles to achieve Council's net zero emissions target	Reduce Council's fuel emissions. Improve air quality. Support Council's net zero emissions target.	<ul style="list-style-type: none"> Replace all existing fleet with zero emissions vehicles. 	Under close watch
6.	Deliver the Irrigation Renewal Program – Sportsfields for Banyule	Irrigation renewal will address poor, inefficient, near or at end-of-life systems that no longer operate to current day standards or requirements.	<ul style="list-style-type: none"> Renew one sportsfield irrigation system each year, within budget and to required standards. 	Going as planned
7.	Develop and implement environmental sustainability initiatives across aquatic and leisure facilities to support Council's carbon emissions reductions	Support Council's net zero emissions target.	<ul style="list-style-type: none"> Identify priorities and initiatives for each site. Secure external funding partners to support delivery. Review WaterMarc Pool blankets to improve efficiency and reduce energy use. 	Under close watch

Council teams delivering this priority theme

The following departments and teams are leading the work to deliver actions under this priority theme:

City Futures

- Environment

Operations

- Fleet Management
- Operations Infrastructure
- Operations Projects

Parks and Natural Environment

- Bushland Management
- Environmental Operations
- Parks Presentation
- Sportsfields and Parks Assets

Priority theme 3

Our Well-Built City

A well-planned, sustainable and liveable place that caters for current and emerging communities; where our local character and environment is protected and enhanced.



Banyule Council continues to focus on this priority theme, with 11 key actions identified for the 2024–25 financial year. Progress has been made across several actions, helping to deliver positive outcomes for the community.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.

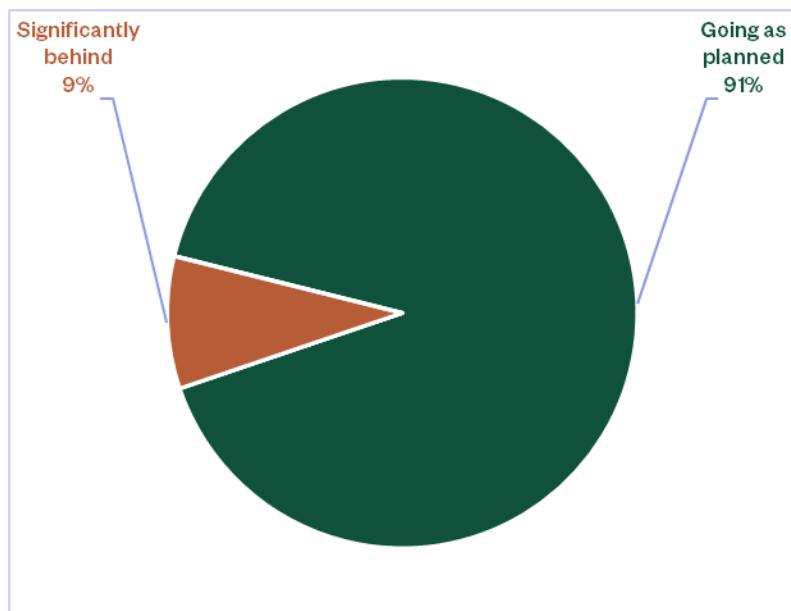


Figure 5 | Status of Our Well-Built City actions (as at 30 September 2025)

Progress summary

10 actions going as planned

These are on track and have reached at least 90% of their expected progress.

0 actions under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

1 action significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Delivery Plan actions and progress

Table 3 | Priority theme 3 – Our Well-Built City

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
1.	Increase learning opportunities to share Aboriginal culture, history, and heritage while celebrating local character and embedding First Nations culture	Celebrate, protect and share Aboriginal history, heritage and culture.	<ul style="list-style-type: none">Implement information about the Uluru Statement from the Heart in the Banyule Banner by 30 June 2026.Host one National Reconciliation Week event each year.	Going as planned A circular icon with a dark blue background. It features a stylized illustration of a hand with fingers slightly spread, holding a group of small, white, human-like figures. This icon represents community engagement or reconciliation.

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
2.	Increase public art across the municipality to enhance community identity and social connection	Enhanced community identity, social connection and health and wellbeing through improved public spaces, local storytelling and celebration of local artists.	<ul style="list-style-type: none"> • Begin updating the public art policy by 31 December 2025. • Deliver a new public artwork every second year. 	Going as planned 
3.	Construct Watsonia Town Square	A safe, accessible and inclusive space for the community to be experience, be active, learn and connect. Provides pedestrian and cycling connections to the towns square.	<ul style="list-style-type: none"> • Complete project by 30 September 2025. 	Going as planned
4.	Review of the Public Open Space Contribution Levy and Planning Scheme Amendment	An increased levy to support our public open space requirements.	<ul style="list-style-type: none"> • Progress the planning scheme amendment by 30 June 2026. 	Going as planned
5.	Housing Strategy and Neighbourhood Character Statutory Implementation	Preparation of a residential development framework to implement the Housing and Neighbourhood Character Strategies. Appropriate development occurs in a neighbourhood and where needed an increase in affordable housing to cater for the needs of the community.	<ul style="list-style-type: none"> • Prepare a residential development framework. • Develop a Built Form Design Guide resource. • Finalise the planning scheme amendment. 	Going as planned
6.	Review of Development Contributions Plan (DCP) and Banyule Planning Scheme Amendment (PSA)	Support the ongoing infrastructure needs of the community in new development areas.	<ul style="list-style-type: none"> • Update the existing DCP model with an addendum by 30 June 2026. • Prepare a second DCP model to be included in the PSA by 30 June 2026. • Progress the PSA by 30 June 2027. (for delivery in 2026–27) 	Significantly behind This action will start after the Public Open Space Contribution review, and development of the 10-Year Capital Works Plan that aligns to the Community Infrastructure and Place-Based Strategies.
7.	Develop an Acquisition Plan for Open Space	Increased provision of existing open space and new open spaces across Banyule, to suit the changing demographic of our community.	<ul style="list-style-type: none"> • By 2029, address identified gaps in open space or develop a strategic plan to guide future improvements. 	Going as planned
8.	Develop Greensborough Structure Plan	Well-functioning, community space, towns and areas that are accessible and providing for the needs of the community.	<ul style="list-style-type: none"> • Complete the draft Structure Plan by 30 June 2026. • Finalise the Structure Plan by 30 June 2027. (for delivery in 2026–27) 	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
9.	Ensure a seamless transition into the new Rosanna Library building for Yarra Plenty Regional Library, Maternal and Child Health services and the Banyule Toy Library	Community have access to a modern library and integrated family services.	<ul style="list-style-type: none"> Develop governance and management models to guide operations. Achieve an 80% satisfaction rating from community feedback on the new facility. 	Going as planned
10.	Explore the development of a purpose-built Youth facility to provide a safe, inclusive space for young people across the municipality	Improve the health and wellbeing of young people, reducing disconnection and antisocial behaviour through the provision of a safe and inclusive space.	<ul style="list-style-type: none"> Offer four distinct targeted youth sessions each week during school terms for young people aged 12 to 25. 	Going as planned 
11.	Planning for the West Heidelberg Integrated Services Hub to ensure it is innovative, accessible and meets community needs	Improved health and wellbeing outcomes in the West Heidelberg area through increasing the number of organisations providing local targeted services as well as developing a 'fit for purpose' space for community to access services.	<ul style="list-style-type: none"> Finalise the business case, secure funding and begin construction of the West Heidelberg Integrated Services Hub. 	Going as planned 

Council teams delivering this priority theme

The following departments and teams are leading the work to deliver actions under this priority theme:

City Futures

- Open Space Planning and Design
- Strategic Planning and Urban Design

City Planning, Safety and Amenity

- Building Services (BPI)
- Development Planning
- Municipal Laws

Strategic Properties and Projects

- Spatial and Property Systems

Priority theme 4

Our Valued Community Assets and Facilities

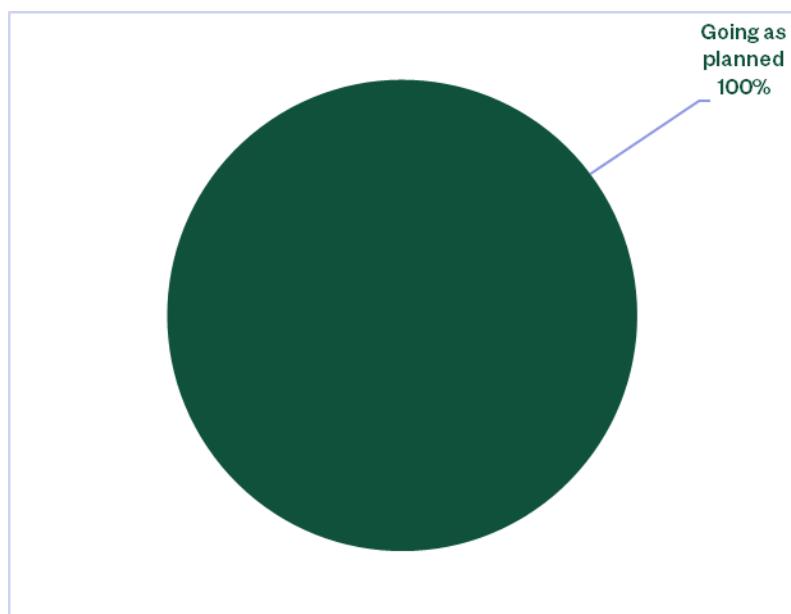


Our community assets, facilities and services, are affordable, sustainable, evenly distributed, safe, accessible for everyone and designed to provide meaningful experiences and connections.

Banyule Council continues to focus on this priority theme, with seven key actions identified for the 2024–25 financial year. Progress has been made across all actions, helping to deliver positive outcomes for the community.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.



Progress summary

7 actions going as planned

These are on track and have reached at least 90% of their expected progress.

0 actions under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

0 actions significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Figure 6 | Status of Our Valued Community Assets and Facilities actions (as at 30 September 2025)

Delivery Plan actions and progress

Table 4 | Priority theme 4 – Our Valued Community Assets and Facilities

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
1.	Ensure all Council infrastructure is culturally safe for First Nations people	Enhance First Nations inclusion and cultural safety.	<ul style="list-style-type: none">Develop and carry out a cultural safety audit for Council infrastructure by 31 December 2026.	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
2.	Develop a strategic plan for Ivanhoe Aquatic and Fitness Centre	Community access to modern fit for purpose facilities.	<ul style="list-style-type: none"> Finalise the strategic plan by 31 December 2025. 	Going as planned
3.	Construct Rosanna Library	Community access to modern fit for purpose facilities.	<ul style="list-style-type: none"> Complete construction by 31 December 2025. 	Going as planned
4.	Undertaking a feasibility and site analysis for an improved youth facility	Young People have an accessible fit-for-purpose facility that supports their needs and is located within complementary services and support.	<ul style="list-style-type: none"> Review and assess the feasibility of upgrading JETS Studio by 31 December 2025. Identify options and funding models for a new or upgraded youth facility by 31 December 2026. (for delivery in 2026–27) Confirm location for the youth facility by 2029. (for delivery estimated between 2028–30) 	Going as planned 
5.	Upgrade and redevelop community sports infrastructure that is accessible, inclusive, meets sporting standards and supports increased participation	Community can access high quality sports facilities that are inclusive and welcoming. Remove barriers to participation.	<ul style="list-style-type: none"> Complete upgrades to: <ul style="list-style-type: none"> -Olympic Park Pavilion -Macleod Park Pavilion Glenaburn Lighting Upgrade James Street Reserve change facility upgrade Greensborough tennis resurface upgrade Anthony Beale Pavilion. 	Going as planned 
6.	Explore flexible and shared use opportunities of sporting pavilions by community groups to maximise use and support sustainability	Access to facilities that are inclusive and accessible for community activities.	<ul style="list-style-type: none"> Identify up to three sports pavilions suitable for community day use by 30 June 2026. Identify potential community groups and understand their needs. 	Going as planned 
7.	Implement the Banyule Community Infrastructure 2023–2033 Action Plan	Community Infrastructure is integral to improving the health and wellbeing and quality of life for residents.	<ul style="list-style-type: none"> Deliver actions outlined in the plan on time. Provide annual updates on project progress. 	Going as planned

Council teams delivering this priority theme

The following departments and teams are leading the work to deliver actions under this priority theme:

Delivery and Assets

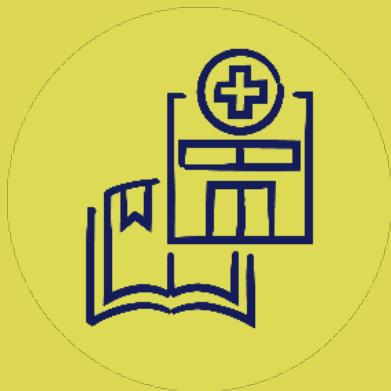
- Building Maintenance
- Capital Works
- City Assets
- Major Projects

Strategic Properties and Projects

- Strategic Properties and Property Services

Priority theme 5

Our Thriving Local Economy

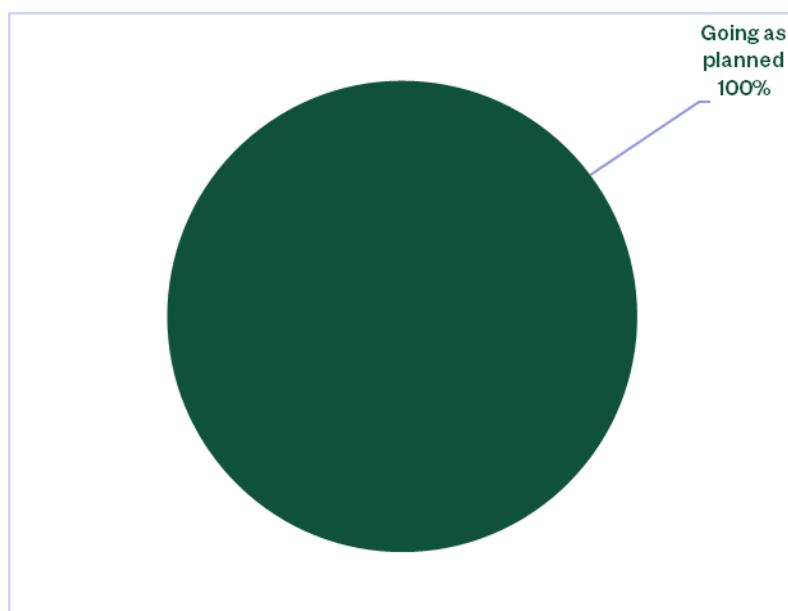


A thriving, resilient, socially responsible, local economy that encourages, supports and advocates for a diverse range of businesses and entrepreneurship, providing local investment and employment opportunities.

Banyule Council continues to focus on this priority theme, with six key actions identified for the 2024–25 financial year. Progress has been made across all actions, helping to deliver positive outcomes for the community.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.



Progress summary

6 actions going as planned

These are on track and have reached at least 90% of their expected progress.

0 actions under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

0 actions significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Figure 7 | Status of Our Thriving Local Economy actions (as at 30 September 2025)

Delivery Plan actions and progress

Table 5 | Priority theme 5 – Our Thriving Local Economy

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
1.	Increase economic opportunities for First Nations people	Increase economic opportunities and health and wellbeing outcomes.	<ul style="list-style-type: none">Explore ways to increase access to grant opportunities for First Nations people.Increase the number of Indigenous businesses in Council's supply chain by 5% each year.	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
2.	Support the growth and development of social enterprises to create meaningful employment opportunities and contribute to the local economy	Strengthen the local economy, provide jobs for residents facing barriers, and foster a more inclusive and sustainable community.	<ul style="list-style-type: none"> Support two new social enterprise partnerships each year by helping them navigate Council process and connect with relevant networks. Deliver 30 support sessions for social enterprises each year. 	Going as planned 
3.	Expand inclusive employment initiatives to increase job opportunities and pathways for residents facing barriers, while strengthening skills and capabilities to support long-term workforce participation	Reduce unemployment, build confidence and independence, and create a more inclusive and resilient community.	<ul style="list-style-type: none"> Deliver the First Nations Traineeship Program. Deliver the Inclusive Employment Program. 	Going as planned 
4.	Foster a sustainable and thriving creative sector	There is a dynamic culture of creative practice and enterprise in Banyule. Creative industries contribution to local economic development is valued and boosted.	<ul style="list-style-type: none"> Support 500 artists each year through education, employment, grants, professional development and other opportunities. Explore what spaces are needed and what can be provided to improve access for artists. 	Going as planned 
5.	Support investment attraction and job creation through advocacy, partnerships and building stakeholder relationships with key industry, commercial and retail sectors	Increased investment and local jobs.	<ul style="list-style-type: none"> Continue implementing the Heidelberg West Business Park Masterplan. Progress planning and advocacy for the Northern Innovation and Sustainability Hub by 30 June 2026. 	Going as planned
6.	Support activity centres through engagement with traders, Traders Associations, and administering the Special Rate and Charge schemes	Enhance visitor amenity, infrastructure and services to increase business growth.	<ul style="list-style-type: none"> Renew relevant Special Rate and Charge Schemes by 30 June 2026. 	Going as planned

Council teams delivering this priority theme

The following departments and teams are leading the work to deliver actions under this priority theme:

Inclusive and Creative Communities

- Inclusive Enterprise and Local Economy

Priority theme 6

Our Trusted and Responsive Leadership

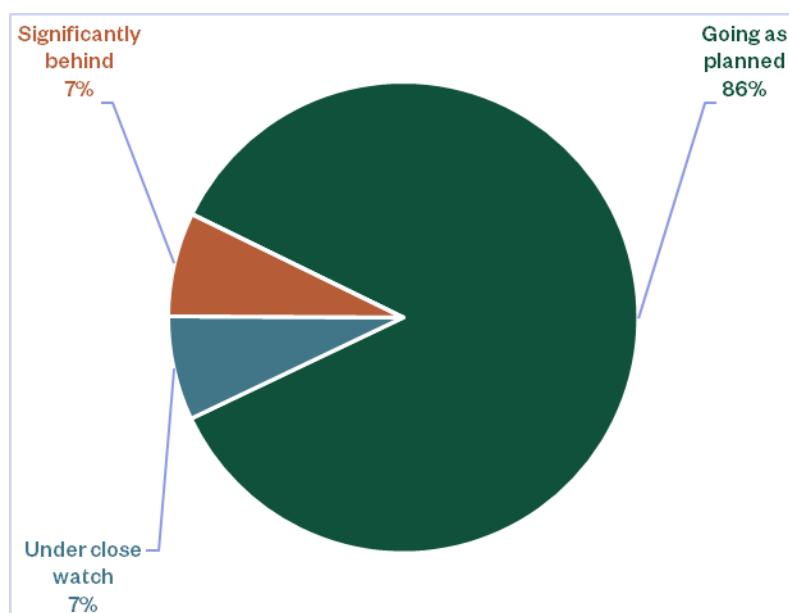


An innovative, community-driven Council that works collaboratively to achieve agreed place-based outcomes, ensuring all have the opportunity to engage with their Council on local priorities and the future of their community through demonstrated best practice governance, financial sustainability and advocacy on community priorities and aspirations.

Banyule Council continues to focus on this priority theme, with 14 key actions identified for the 2024–25 financial year. Progress has been made across several actions, helping to deliver positive outcomes for the community.

Action progress overview

This graph shows the percentage of Delivery Plan year 1 actions that are going as planned, under close watch, significantly behind or postponed.



Progress summary

12 actions going as planned

These are on track and have reached at least 90% of their expected progress.

1 action under close watch

These are moving forward but are being closely monitored, with 70 to 89% of expected progress achieved.

1 action significantly behind

These are not progressing as planned, with less than 70% of expected progress.

0 actions postponed

These have been rescheduled and will be delivered in future years.

Figure 8 | Status of Our Trusted and Responsive Leadership actions (as at 30 September 2025)

Delivery Plan actions and progress

Table 6 | Priority theme 6 – Our Trusted and Responsive Leadership

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
1.	Strengthen partnership with traditional owners the Wurundjeri Woi-wurrung Corporation	Improve First Nations self-determination through engagement and representation.	• Hold two meetings each year between Wurundjeri Woi-wurrung executives and Council executives.	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
2.	Address barriers to civic participation to amplify diverse voices and meet community needs	<p>Community engagement respects and engages different cultures, beliefs, abilities, bodies, ages, sexualities, genders and identities.</p> <p>Enhances decision-making, increases trust and transparency, strengthens social cohesion and ultimately enable better targeted solutions to community concerns.</p>	<ul style="list-style-type: none"> Deliver a broad range of engagement activities, with a focus on community committees. Identify and eliminate discrimination through targeted projects and programs. 	Going as planned 
3.	Strengthen the Banyule Service Promise to improve customer experience	<p>Provide the community with easy access to high-quality, timely and personalised customer service, responsive to their needs.</p>	<ul style="list-style-type: none"> Improve customer service by managing communication channels and reducing average call wait times to under two minutes by 30 June 2026. Develop Customer Experience Quality Standards by 30 June 2026. 	Going as planned
4.	Maximise Banyule's Customer Experience (CX) Strategy to empower and grow the wider organisation's CX maturity	<p>Improved customer experience through all staff understanding their roles and processes and how their work impacts the customer and the community.</p>	<ul style="list-style-type: none"> Implement the Knowledge Management Strategy to improve service quality and response times by 30 June 2026. Embed the Customer Experience Platform (CXP) and support future development phases by 30 June 2026. Develop and deliver Customer First training for staff by 30 June 2026. Use improved CX dashboards to support data-driven decisions by 30 June 2026. 	Going as planned
5.	Foster a culture of innovation and service improvement	<p>Council operates with greater efficiency and cost-effectiveness, to maximise value for the community.</p> <p>Council fosters a culture of innovation, driving improvements that directly benefit the community and enhance service delivery.</p>	<ul style="list-style-type: none"> Run the improvement 'ideas harvesting' program by 31 December 2025. Ensure 90% of teams that complete an 'ideas harvesting' workshop are improving service delivery. 	Going as planned

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
6.	Implement the Cyber Security Strategy	Keeping Council information secure and protected.	<ul style="list-style-type: none"> Deliver the Cyber Strategy roadmap each year, including: <ul style="list-style-type: none"> Completing the Essential 8 mitigation strategies Enhancing user awareness training Implementing a Security Operations Centre (SOC) and Security Information and Event Management (SIEM) solution. 	Going as planned
7.	Strengthen and sustain our leadership culture by implementing targeted development programs, with a special emphasis on nurturing emerging leaders	The community will benefit from a skilled and capable leadership in the workforce that delivers improved services across Council.	<ul style="list-style-type: none"> Implement the Aspiring Leaders Program for 20 emerging leaders by 30 June 2026, with measurable progress in leadership development. Launch the graduate program by 30 June 2026. 	Going as planned
8.	Continue the implementation and integration of our Enterprise Risk, Insurance and Audit Programs to ensure a robust and proactive approach to risk management and organisational assurance	The community will have confidence in Council's ability to manage risks, ensuring reliable and secure services.	<ul style="list-style-type: none"> Continue improving enterprise risk management and provide assurance that Council's controls are effective and aligned with strategic goals. 	Going as planned
9.	Develop the Financial Sustainability Strategy	Ensure financial sustainability for the community and that Council services and programs can continue to be delivered.	<ul style="list-style-type: none"> Adopt the strategy by 30 June 2026. 	Going as planned
10.	Work with other Northern Region councils to actively pursue opportunities for aggregated collaborative procurement activities	Efficient delivery of services for the community that minimise cost shifting, obtain efficiencies, lead on environmental and social outcomes, and create greater value for money opportunities.	<ul style="list-style-type: none"> Participate in at least one major collaborative procurement opportunity each year. 	Going as planned
11.	Develop a dashboard that provides transparent reporting on Council's performance, including health outcomes	Community will have access to transparent information about council's progress towards the strategic priorities and the priorities of health.	<ul style="list-style-type: none"> Design a performance dashboard by 31 December 2025. Launch the dashboard by 30 June 2026. 	Significantly behind This action is on hold while Council completes Project Atlas, a key part of the Business Transformation Strategy. The strategy aims to improve how Council delivers services and meets community needs.

No.	Delivery Plan action	Desired community outcomes	How Council will achieve the outcomes	Action status & HWP priority
12.	Develop a framework and tactics to better communicate with underserved, emerging and multicultural audiences	Creates more equity and helps more people to connect in with Council's services and programs.	• Develop and implement new ways to communication with underserved audiences by 30 June 2026.	Under close watch
13.	Grow digital newsletter subscribers and social media engagement	Reduces the risk of Council's heavy reliance on printed communications.	• Aim for 5% growth each year.	Going as planned
14.	Establish an Enterprise Project Management Office to improve the processes and governance of project delivery across the organisation	Efficient, coordinated management and communication of all project types and their progress across the municipality.	• Update the Project Management Framework by 31 December 2025. • Establish a central project management system and reporting dashboard by 31 December 2025.	Going as planned

Council teams delivering this priority theme

The following departments and teams are leading the work to deliver actions under this priority theme:

Advocacy. Communications, Engagement and Performance

- Advocacy
- Communications
- Community Engagement and Insights
- Integrated Planning and Performance

Business Transformation and Technology

- Continuous Improvement (CI)
- Digital Transformation
- Information Management
- Information Technology Infrastructure and Operations

Customer Service

- Customer Experience (CX) Operations (Customer Service)
- CX Strategy

Governance and Integrity

- Cemetery Administration and Support
- Governance and Integrity

Office of the CEO and Councillors

- Office of the CEO and Councillors

People and Culture

- Business Partners
- Inclusive Employment Pathways
- Organisational Development
- Payroll
- Risk and Assurance
- Safety and Wellbeing

Strategic Finance and Performance

- Financial Accounting
- Financial Performance and Planning
- Revenue Services
- Strategic Procurement

Appendix A – Accessible description of Banyule’s Health and Wellbeing Plan priorities infographic

This section provides a clear and easy-to-read description of the Health and Wellbeing Plan priorities infographic, which appears in the ‘About the Delivery Plan and Health and Wellbeing Plan’ section of this document.

The infographic highlights how Banyule Council is working to support the health and wellbeing of everyone in the community. It includes the following key elements:

Vision

All Banyule residents enjoy their highest attainable level of health and wellbeing at every stage of life.

Our aim

To improve health equity by providing responsive, inclusive, prevention-focused, culturally safe services that are discrimination-free.

Life stages

- Healthy start: Pre-natal to 2 years
- Healthy children: 3 to 11 years
- Healthy young people: 12 to 25 years
- Healthy adults: 26 to 59 years
- Healthy ageing: 60+ years

Foundations for a healthy life

- Cultural determinants of health
- Social determinants of health
- Human rights-based approach to health

Priorities

Building Respectful Communities

- First Nations inclusion and cultural safety
- Address family and gender-based violence
- Identify and eliminate discrimination
- Develop and improve social infrastructure
- Address barriers to employment and civic participation

Lifelong Healthy Habits

- Partner with local First Nations groups to improve health outcomes
- Address barriers to health equity
- Foster wellbeing throughout life
- Support a great start to life
- Address modifiable risk factors through health promotion

Every Body Active

- Make benefits of active living accessible for all bodies
- Diversify the range of free/affordable, inclusive and accessible choices
- Improve wayfinding and promotion to help people connect
- Support people to exercise socially and safely
- Increase tree canopy cover

Healthy Planet, Healthy People

- Put Caring for Country principles at the centre
- Strengthen neighbourhood ecosystems to enhance capacity and resilience
- Invite people to connect with and care for our natural environments
- Foster eco-wise practices and further climate action
- Enhance biodiversity, waterways and green open spaces

Social Connection with Purpose

- Actively support First Nations self-determination
- Support for people to form relationships and express themselves
- Targeted social connection and belonging initiatives
- Intergenerational, intracultural and intercultural connections
- Enhanced vocational and volunteering opportunities

Return to [Banyule’s Health and Wellbeing Plan priorities infographic](#).

Contacting Banyule City Council

We're here to support our community. For any enquiries or information about Council services, please reach out:

Telephone: (03) 9490 4222

Email: enquiries@banyule.vic.gov.au

Website: banyule.vic.gov.au



Accessibility support:

If you have difficulty hearing or speaking, you can contact us through the National Relay Service.

Call 133 677 (TTY) or 1300 555 727 (voice) and ask for 9490 4222.

Postal address:

PO Box 94, Greensborough VIC 3088

Council service centres and opening hours:

Greensborough: Level 3, 1 Flintoff Street – Monday to Friday, 8:30am to 5pm

Ivanhoe Library and Cultural Hub: 275 Upper Heidelberg Road – Monday to Friday, 9am to 5pm

Need an interpreter?

If you need an interpreter, call 131 450 and ask to speak with Banyule Council on 9490 4222. This is a free service provided by TIS National.

中文 (简体) :

如果您需要口译员, 请拨打 131 450, 并要求与 Banyule 市议会联系, 电话号码是 9490 4222。此服务由 TIS National 提供, 完全免费。

Italiano:

Se hai bisogno di un interprete, chiama il 131 450 e chiedi di parlare con il Comune di Banyule al numero 9490 4222. Questo è un servizio gratuito fornito da TIS National.

Ελληνικά:

Αν χρειάζεστε διερμηνέα, καλέστε το 131 450 και ζητήστε να μιλήσετε με τον Δήμο Banyule στο 9490 4222. Αυτή είναι μια δωρεάν υπηρεσία που παρέχεται από το TIS National.

中文 (繁體) :

如果您需要口譯員, 請撥打 131 450, 並要求與 Banyule 市議會聯繫, 電話是 9490 4222。這是由 TIS National 提供的免費服務。

العربية:

إذا كنت بحاجة إلى مترجم، اتصل على 131 450 واطلب التحدث إلى مجلس بلدية بانيول على الرقم 9490 4222. هذه خدمة مجانية تقدمها TIS National.

Tiếng Việt:

Nếu bạn cần thông dịch viên, hãy gọi 131 450 và yêu cầu nói chuyện với Hội đồng Banyule qua số 9490 4222. Đây là dịch vụ miễn phí do TIS National cung cấp.

Soomaali:

Haddii aad u baahan tahay turjubaan, wac 131 450 oo codso in lagugu xiro Golaha Degmada Banyule lambarka 9490 4222. Tani waa adeeg bilaash ah oo ay bixiso TIS National.

Македонски:

Ако ви треба преведувач, јавете се на 131 450 и побарајте да разговарате со Општина Banyule на бројот 9490 4222. Ова е бесплатна услуга обезбедена од TIS National.