



June 2006

## Best Value Program and Timetable Update

Service Unit Review	2000/01	2001/02	2002/03	2003/04	2004/ Dec'05
<b>Functions</b> (The Centre Ivanhoe)	Completed 2 July 2001				
<b>Aquatics</b> (incorporating Council's Ivanhoe Aquatic & Fitness Centre, the Olympic Leisure Centre, Greensborough Pool and Netball Stadium)		Completed 8 Oct 2001			
<b>Information Technology</b> (incorporating IT development and IT Operations)		Completed 6 May 2002			
<b>Waste Management</b> (incorporating Waste Management, Hard Waste, Skip, Operations Depot, Transfer Station & Waste Education)		Completed 17 June 2002			
<b>Parks &amp; Buildings</b> (incorporating Horticultural Services & Nursery, Park Maintenance/Mowing Services, Bushland Management, Tree Care, and Building Maintenance inc. Contract Management)		Completed 17 June 2002			
<b>Development Services</b> (incorporating Development Planning Services, Engineering Services and Building Control Services)			Completed 25 Nov 2002		
<b>Early Years</b> (incorporating Child Care, Family Day Care, Pre Schools, Children Services Resource & Development Officers, and Maternal & Child Health & Family Support)			Completed 9 Dec 2002		
<b>Administration &amp; Laws</b> (incorporating Administration & Governance, Municipal Laws, and Records Management)			Completed 26 May 2003		
<b>Strategic and Economic Development</b> (incorporating Strategic Planning, Economic Development, Environment Planning, Infrastructure & Asset Management, Valuations, & Property Services)			Completed 30 June 2003		
<b>Communications Service</b> (incorporating verbal, written and electronic means of communication)			Completed 30 June 2003		
<b>Financial Services</b> (incorporating financial accounting, management accounting & revenue collection)				Completed 22 Sep 2003	
<b>Youth Services</b> (incorporating youth participation and development, service co-ordination and support, information & referral support, & programs including Jets Studios, LINK-U)				Completed 19 April 2004	
<b>Customer Service</b> (incorporating service centre operations, call centre operations, customer payment processing/ cashiering, promotion of council services)				Completed 17 May 2004	



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**Best Value Program and Timetable Update (cont.)**

<b>Service Unit Review</b>	<b>2000/01</b>	<b>2001/02</b>	<b>2002/03</b>	<b>2003/04</b>	<b>2004/ Dec'05</b>
<b>Street Sweeping &amp; Cleansing Services</b> (incorporating street sweeping, pits & drain cleaning, public toilet & bbq cleaning, litter collection, dumped rubbish)				Completed 7 June 2004	
<b>Health Services</b> (incorporating immunisation, food safety, and public health)				Completed 21 June 2004	
<b>Leisure &amp; Cultural Services</b> (incorporating leisure service planning, facility development, cultural services, events and festivals, 'Access for All Abilities' program, older adults leisure program, sporting and community liaison)				Completed 21 June 2004	
<b>Aged &amp; Disability Services (HACC)</b> (incorporating service co-ordination, intake & assessment, home care, personal care, property maintenance, respite care, meals preparation & delivery, planned activity groups, senior citizens liaison & support, workforce development, and service development)				Completed 21 June 2004	
<b>Human Resources</b> (incorporating recruitment, training & professional development, induction, industrial relations, employee relations, HR planning & reporting, return to work management, organisational cultural inventory, and personnel administration)					Completed 16 May 2005
<b>Social Planning Unit &amp; Access &amp; Inclusion</b> (incorporating planning for health, crime prevention, community safety, public open space, built environment, together with access and inclusion, social planning, co-ordination of community grants, networking & partnerships, volunteer resourcing, and advocacy)					Completed 20 June 2005
<b>Risk Management</b> (incorporating provision of effective risk management programs, liability management, managing OHS system, providing leadership, support, training and advice)					Completed 26 Sep 2005
<b>Fleet Management</b> (incorporating plant & fleet management, workshop repairs & services for all Council vehicles, plant, trucks & equipment, including purchasing of fleet, & supporting administration)					Completed 12 Dec 2005
<b>Major Projects &amp; Infrastructure</b> (incorporating roads & infrastructure maintenance, construction & project supervision, and building maintenance & services on council owned buildings)					Completed 12 Dec 2005
<b>Business Services</b> (incorporating tendering & contract management Banyule management system development & support, corporate planning & reporting, leadership and support for organisational programs & projects, consultation & survey support)					Completed 12 Dec 2005